



Update your contact information



Be sure to update your contact information (service address, phone/fax numbers, etc.) when changes occur.

Two ways to update your information

1. Contact [your regional contracting representative](#) (PDF). (Please use Humana's [preferred standard roster template](#) (PDF) or a similar template format to submit your demographic information to your contracting representative.)
2. Use [Humana's demographic updates form](#) to submit your changes.

Behavioral health professionals

1. Update your information online with [Availity Essentials](#).
2. Send an email to behavioralhealthproviderservices@humana.com with your updated contact information.

Beacon updates and request

- Humana Illinois MMAI (Beacon Health Options), please send contact information updates to SoutheastServiceCenterPR@BeaconHealthOptions.com.
- Humana Florida MMA (Beacon Health Options), please send contact information updates to Miami_Partners@BeaconHealthOptions.com.

For Beacon participation status, requests to join the network and contract-related questions, please contact the Beacon National Provider Service Line 800-397-1630, open 8 a.m. to 8 p.m. Eastern Time, Monday through Friday.