## DEN046

## HumanaDental® Medicare Network<sup>†</sup>

| Deductible      | \$0     |
|-----------------|---------|
| Annual Maximum  | \$3,000 |
| Waiting Periods | None    |

| ADA Code    | Description of Benefit   | Frequency/Limitations                           | In Network* | Out of<br>Network |
|-------------|--|---|-------------|-------------------|
| Exam        |  |   |             |                   |
| D0120       | Periodic oral evaluation – established patient   | Two procedure codes per calendar year           | 100%        | 0%                |
| Emergenc    | y diagnostic exam  |   |             |                   |
| D0140       | Limited oral evaluation – problem focused  | One procedure code per calendar year            | 100%        | 0%                |
| Additional  | exams  |   |             |                   |
| D0150       | Comprehensive oral evaluation  – new or established patient  | One procedure code from this group every three  | 100%        | 0%                |
| D0180       | Comprehensive periodontal evaluation – new or established patient  | calendar years                                  | 100%        | 0%                |
| Intraoral > | K-rays (inside the mouth)  |   |             |                   |
| D0220       | Intraoral – periapical first radiographic image  | . One procedure code from .                     | 100%        | 0%                |
| D0230       | Intraoral – periapical each additional radiographic image  | this group per calendar  year                   | 100%        | 0%                |
| D0240       | Intraoral – occlusal radiographic image  |   | 100%        | 0%                |
| Full mouth  | n and panoramic X-rays   |   |             |                   |
| D0210       | Intraoral – comprehensive series of radiographic images  | One procedure code from this group every five   | 100%        | 0%                |
| D0330       | Panoramic radiographic image   | calendar years                                  | 100%        | 0%                |
| Bitewing X  | (-rays   |   |             |                   |
| D0270       | Bitewing – single radiographic image   |   | 100%        | 0%                |
| D0272       | Bitewings – two radiographic images  | One procedure code from this group per calendar | 100%        | 0%                |
| D0273       | Bitewings – three radiographic images  | year  | 100%        | 0%                |
| D0274       | Bitewings – four radiographic images   | <b>)</b>  | 100%        | 0%                |
| Prophylax   | is (cleaning)  |   |             |                   |
| D1110       | Prophylaxis adult (Removal of plaque, calculus and stains from the tooth structures and implants in the permanent and transitional dentition. It is intended to control local irritational factors.) | Two procedure codes per calendar year           | 100%        | 0%                |

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|------------|---|---------------------------------|-------------|-------------------|
| Fluoride   |   | , ,                             |             |                   |
| D1206      | Topical application of fluoride varnish   | Two procedure codes from        | 100%        | 0%                |
| D1208      | Topical application of fluoride – excluding varnish   | this group per calendar<br>year | 100%        | 0%                |
| Anesthesi  | a .   |                                 |             |                   |
| D9222      | Deep sedation/general anesthesia – first<br>15 minutes  |                                 | 100%        | 0%                |
| D9223      | Deep sedation/general anesthesia – each subsequent 15 minute increment                          |                                 | 100%        | 0%                |
| D9230      | Inhalation of nitrous oxide/analgesia, anxiolysis   | As needed with covered          | 100%        | 0%                |
| D9239      | Intravenous moderate (conscious)<br>sedation/analgesia – first 15 minutes                       | codes                           | 100%        | 0%                |
| D9243      | Intravenous moderate (conscious)<br>sedation/analgesia – each subsequent<br>15 minute increment |                                 | 100%        | 0%                |
| D9910      | Application of desensitizing medicament   |                                 | 100%        | 0%                |
| Restoratio | ns (fillings)   |                                 |             |                   |
| D2140      | Amalgam – one surface, primary or permanent   |                                 | 100%        | 0%                |
| D2150      | Amalgam – two surfaces, primary or permanent  |                                 | 100%        | 0%                |
| D2160      | Amalgam – three surfaces, primary or permanent  |                                 | 100%        | 0%                |
| D2161      | Amalgam – four or more surfaces, primary or permanent   |                                 | 100%        | 0%                |
| D2330      | Resin-based composite – one surface, anterior (front)   |                                 | 100%        | 0%                |
| D2331      | Resin-based composite – two surfaces, anterior (front)  | - Unlimited -                   | 100%        | 0%                |
| D2332      | Resin-based composite – three surfaces, anterior (front)  | ontinnited                      | 100%        | 0%                |
| D2335      | Resin-based composite – four or more surfaces or involving incisal angle (anterior)             |                                 | 100%        | 0%                |
| D2391      | Resin-based composite – one surface, posterior (back)   |                                 | 100%        | 0%                |
| D2392      | Resin-based composite – two surfaces, posterior (back)  |                                 | 100%        | 0%                |
| D2393      | Resin-based composite – three surfaces, posterior (back)  |                                 | 100%        | 0%                |
| D2394      | Resin-based composite – four or more surfaces, posterior (back)                                 |                                 | 100%        | 0%                |

| ADA Code   | Description of Benefit  | Frequency/Limitations           | In Network* | Out of<br>Network |
|------------|---|---------------------------------|-------------|-------------------|
| Extraction |   |                                 |             |                   |
| D7140      | Extraction, erupted tooth or exposed root (elevation and/or forceps removal)  |                                 | 100%        | 0%                |
| D7210      | Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated | Unlimited                       | 100%        | 0%                |
| Oral surge | ry  |                                 |             |                   |
| D7220      | Removal of impacted tooth - soft tissue   |                                 | 100%        | 0%                |
| D7230      | Removal of impacted tooth - partially bony  |                                 | 100%        | 0%                |
| D7240      | Removal of impacted tooth – completely bony   |                                 | 100%        | 0%                |
| D7250      | Removal of residual tooth roots (cutting procedure)   |                                 | 100%        | 0%                |
| D7270      | Tooth re-implantation and/or stabilization of accidentally evulsed or displaced tooth   |                                 | 100%        | 0%                |
| D7280      | Exposure of an unerupted tooth  |                                 | 100%        | 0%                |
| D7285      | Incisional biopsy of oral tissue – hard (bone, tooth)   |                                 | 100%        | 0%                |
| D7286      | Incisional biopsy of oral tissue – soft   |                                 | 100%        | 0%                |
| D7287      | Exfoliative cytological sample collection   |                                 | 100%        | 0%                |
| D7288      | Brush biopsy – transepithelial sample collection  |                                 | 100%        | 0%                |
| D7310      | Alveoloplasty in conjunction with extractions – four or more teeth or tooth spaces, per quadrant  | Two procedure codes from        | 100%        | 0%                |
| D7311      | Alveoloplasty in conjunction with extractions – one to three teeth or tooth spaces, per quadrant  | this group per calendar<br>year | 100%        | 0%                |
| D7320      | Alveoloplasty not in conjunction with extractions – four or more teeth or tooth spaces, per quadrant  |                                 | 100%        | 0%                |
| D7321      | Alveoloplasty not in conjunction with extractions – one to three teeth or tooth spaces, per quadrant  |                                 | 100%        | 0%                |
| D7410      | Excision of benign lesion up to 1.25 cm   |                                 | 100%        | 0%                |
| D7411      | Excision of benign lesion greater than 1.25 cm  |                                 | 100%        | 0%                |
| D7412      | Excision of benign lesion, complicated  |                                 | 100%        | 0%                |
| D7450      | Removal of benign odontogenic cyst or tumor – lesion diameter up to 1.25 cm   |                                 | 100%        | 0%                |
| D7451      | Removal of benign odontogenic cyst or<br>tumor – lesion diameter greater than<br>1.25 cm  |                                 | 100%        | 0%                |
| D7460      | Removal of benign nonodontogenic cyst<br>or tumor – lesion diameter up to 1.25 cm   |                                 | 100%        | 0%                |

| ADA Code   | Description of Benefit  | Frequency/Limitations                 | In Network* | Out of<br>Network |
|------------|---|---------------------------------------|-------------|-------------------|
| Oral surge | ry (continued)  |                                       |             |                   |
| D7461      | Removal of benign nonodontogenic cyst<br>or tumor – lesion diameter greater than<br>1.25 cm |                                       | 100%        | 0%                |
| D7509      | Marsupialization of odontogenic cyst  |                                       | 100%        | 0%                |
| D7510      | Incision and drainage of abscess – intraoral soft tissue                                    | Two procedure codes from              | 100%        | 0%                |
| D7961      | Buccal/labial frenectomy (frenulectomy)   | this group per calendar               | 100%        | 0%                |
| D7962      | Lingual frenectomy (frenulectomy)   | year                                  | 100%        | 0%                |
| D7963      | Frenuloplasty   |                                       | 100%        | 0%                |
| D7970      | Excision of hyperplastic tissue – per arch  |                                       | 100%        | 0%                |
| D7971      | Excision of pericoronal gingiva   |                                       | 100%        | 0%                |
| D7972      | Surgical reduction of fibrous tuberosity  |                                       | 100%        | 0%                |
| Pain mand  | agement   |                                       |             |                   |
| D9110      | Palliative treatment of dental pain – per<br>visit  | Two procedure codes per calendar year | 100%        | 0%                |
| Crowns     |   |                                       |             |                   |
| D2510      | Inlay – metallic – one surface (alternate benefit only)                                     |                                       | 100%        | 0%                |
| D2520      | Inlay – metallic – two surfaces<br>(alternate benefit only)                                 |                                       | 100%        | 0%                |
| D2530      | Inlay – metallic – three or more surfaces (alternate benefit only)                          |                                       | 100%        | 0%                |
| D2542      | Onlay - metallic - two surfaces   |                                       | 100%        | 0%                |
| D2543      | Onlay - metallic - three surfaces   |                                       | 100%        | 0%                |
| D2544      | Onlay - metallic - four or more surfaces  |                                       | 100%        | 0%                |
| D2610      | Inlay – porcelain/ceramic – one surface (alternate benefit only)                            |                                       | 100%        | 0%                |
| D2620      | Inlay – porcelain/ceramic – two surfaces (alternate benefit only)                           |                                       | 100%        | 0%                |
| D2630      | Inlay – porcelain/ceramic – three or more surfaces (alternate benefit only)                 | One per tooth per lifetime            | 100%        | 0%                |
| D2642      | Onlay – porcelain/ceramic – two surfaces  |                                       | 100%        | 0%                |
| D2643      | Onlay – porcelain/ceramic – three surfaces  |                                       | 100%        | 0%                |
| D2644      | Onlay – porcelain/ceramic – four or more surfaces   |                                       | 100%        | 0%                |
| D2650      | Inlay – resin-based composite – one surface <b>(alternate benefit only)</b>                 |                                       | 100%        | 0%                |
| D2651      | Inlay – resin-based composite – two surfaces (alternate benefit only)                       |                                       | 100%        | 0%                |
| D2652      | Inlay – resin-based composite – three or more surfaces (alternate benefit only)             |                                       | 100%        | 0%                |
| D2662      | Onlay – resin-based composite – two surfaces  |                                       | 100%        | 0%                |

| ADA Code   | Description of Benefit  | Frequency/Limitations                        | In Network* | Out of<br>Network |
|------------|---|--|-------------|-------------------|
| Crowns (co |   |  |             |                   |
| D2663      | Onlay – resin-based composite – three surfaces                            |  | 100%        | 0%                |
| D2664      | Onlay – resin-based composite – four or more surfaces                     |  | 100%        | 0%                |
| D2710      | Crown – resin-based composite (indirect)                                  |  | 100%        | 0%                |
| D2712      | Crown – 3/4 resin-based composite (indirect)                              |  | 100%        | 0%                |
| D2720      | Crown – resin with high noble metal                                       |  | 100%        | 0%                |
| D2721      | Crown – resin with predominantly base metal                               |  | 100%        | 0%                |
| D2722      | Crown – resin with noble metal  |  | 100%        | 0%                |
| D2740      | Crown – porcelain/ceramic   |  | 100%        | 0%                |
| D2750      | Crown – porcelain fused to high noble metal                               | One per tooth per lifetime                   | 100%        | 0%                |
| D2751      | Crown – porcelain fused to predominantly base metal                       | one per tooth per thethine                   | 100%        | 0%                |
| D2752      | Crown – porcelain fused to noble metal                                    |  | 100%        | 0%                |
| D2753      | Crown – porcelain fused to titanium and titanium alloys                   |  | 100%        | 0%                |
| D2780      | Crown - 3/4 cast high noble metal   |  | 100%        | 0%                |
| D2781      | Crown – 3/4 cast predominantly base metal                                 |  | 100%        | 0%                |
| D2782      | Crown – 3/4 cast noble metal  |  | 100%        | 0%                |
| D2783      | Crown - 3/4 porcelain/ceramic   |  | 100%        | 0%                |
| D2790      | Crown – full cast high noble metal  |  | 100%        | 0%                |
| D2791      | Crown – full cast predominantly base metal                                |  | 100%        | 0%                |
| D2792      | Crown – full cast noble metal   |  | 100%        | 0%                |
| D2794      | Crown – titanium and titanium alloys                                      |  | 100%        | 0%                |
| Re-cemen   | t of crown  |  |             |                   |
| D2910      | Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration | One procedure code from .                    | 100%        | 0%                |
| D2915      | Re-cement or re-bond indirectly fabricated or prefabricated post and core | this group every five calendar years         | 100%        | 0%                |
| D2920      | Re-cement or re-bond crown  |  | 100%        | 0%                |
| Re-cemen   | t of bridge   |  |             |                   |
| D6930      | Re-cement or re-bond fixed partial denture                                | One procedure code every five calendar years | 100%        | 0%                |
| Endodonti  | c services  |  |             |                   |
| D3310      | Endodontic therapy, anterior tooth (excluding final restoration)          |  | 100%        | 0%                |
| D3320      | Endodontic therapy, premolar tooth (excluding final restoration)          | One per tooth per lifetime                   | 100%        | 0%                |
| D3330      | Endodontic therapy, molar tooth (excluding final restoration)             |  | 100%        | 0%                |

| ADA Code    | Description of Benefit   | Frequency/Limitations   | In Network* | Out of<br>Network |
|-------------|--|---|-------------|-------------------|
| Endodonti   | c retreatment  |   |             |                   |
| D3346       | Retreatment of previous root canal therapy – anterior  |   | 100%        | 0%                |
| D3347       | Retreatment of previous root canal therapy – premolar  | One per tooth per lifetime  | 100%        | 0%                |
| D3348       | Retreatment of previous root canal therapy<br>– molar  |   | 100%        | 0%                |
| Periodonto  | al scaling and root planing  |   |             |                   |
| D4341       | Periodontal scaling and root planing – four or more teeth per quadrant   | One procedure code per quadrant from this group                       | 100%        | 0%                |
| D4342       | Periodontal scaling and root planing – one to three teeth per quadrant   | every three calendar years  | 100%        | 0%                |
| Scaling - n | noderate gingival inflammation   |   |             |                   |
| D4346       | Scaling in presence of generalized<br>moderate or severe gingival inflammation<br>– full mouth, after oral evaluation                | One procedure code every three calendar years                         | 100%        | 0%                |
| Periodonto  | al maintenance   |   |             |                   |
| D4910       | Periodontal maintenance  | Four procedure codes per calendar year                                | 100%        | 0%                |
| Complete    | dentures (including routine post-delivery care   | )   |             |                   |
| D5110       | Complete denture – maxillary   |   | 100%        | 0%                |
| D5120       | Complete denture – mandibular  | One upper and lower   | 100%        | 0%                |
| D5130       | Immediate denture – maxillary  | complete denture every five calendar years                            | 100%        | 0%                |
| D5140       | Immediate denture – mandibular   | iive eateriaar years  | 100%        | 0%                |
| Removable   | e partial dentures (including routine post-deliv   | very care)  |             |                   |
| D5211       | Maxillary partial denture – resin base (including retentive/clasping materials, rests and teeth)                                     |   | 100%        | 0%                |
| D5212       | Mandibular partial denture – resin base (including retentive/clasping materials, rests and teeth)                                    |   | 100%        | 0%                |
| D5213       | Maxillary partial denture – cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth)  | One upper and lower<br>partial denture every five –<br>calendar years | 100%        | 0%                |
| D5214       | Mandibular partial denture – cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth) |   | 100%        | 0%                |
| D5221       | Immediate maxillary partial denture - resin base (including retentive/clasping materials, rests and teeth)                           |   | 100%        | 0%                |
| D5222       | Immediate mandibular partial denture - resin base (including retentive/clasping materials, rests and teeth)                          |   | 100%        | 0%                |

| ADA Code   | Description of Benefit   | Frequency/Limitations   | In Network* | Out of<br>Network |
|------------|--|---|-------------|-------------------|
| Removable  | e partial dentures (including routine post-deliv   | very care) (continued)  |             |                   |
| D5223      | Immediate maxillary partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth)  |   | 100%        | 0%                |
| D5224      | Immediate mandibular partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth) |   | 100%        | 0%                |
| D5225      | Maxillary partial denture – flexible base (including any clasps, rests and teeth)  |   | 100%        | 0%                |
| D5226      | Mandibular partial denture – flexible base (including any clasps, rests and teeth)   | One upper and lower   | 100%        | 0%                |
| D5227      | Immediate maxillary partial denture - flexible base (including any clasps, rests and teeth)  | One upper and lower partial denture every five calendar years                   | 100%        | 0%                |
| D5228      | Immediate mandibular partial denture – flexible base (including any clasps, rests and teeth)   |   | 100%        | 0%                |
| D5282      | Removable unilateral partial denture  – one piece cast metal (including retentive/ clasping materials, rests and teeth), maxillary             |   | 100%        | 0%                |
| D5283      | Removable unilateral partial denture – one piece cast metal (including retentive/ clasping materials, rests and teeth), mandibular             |   | 100%        | 0%                |
| Other rem  | ovable partial dentures (including routine pos   | t-delivery care)  |             |                   |
| D5284      | Removable unilateral partial denture – one piece flexible base (including retentive/clasping materials, rests and teeth) – per quadrant        | One procedure code per<br>quadrant from this group<br>every five calendar years | 100%        | 0%                |
| D5286      | Removable unilateral partial denture – one piece resin (including retentive/ clasping materials, rests and teeth) – per quadrant               |   | 100%        | 0%                |
| Denture a  | djustments (not covered if within six months o   | of initial placement)   |             |                   |
| D5410      | Adjust complete denture – maxillary  |   | 100%        | 0%                |
| D5411      | Adjust complete denture – mandibular   | One procedure code from   | 100%        | 0%                |
| D5421      | Adjust partial denture – maxillary   | this group per calendar<br>year   | 100%        | 0%                |
| D5422      | Adjust partial denture – mandibular  | <i>J</i> • • ·  | 100%        | 0%                |
| Repairs to | dentures   |   |             |                   |
| D5511      | Repair broken complete denture base, mandibular  | One procedure code from this group per calendar year                            | 100%        | 0%                |
| D5512      | Repair broken complete denture base, maxillary   |   | 100%        | 0%                |
| D5520      | Replace missing or broken teeth - complete denture (each tooth)  | , J. C.   | 100%        | 0%                |

| ADA Code    | Description of Benefit   | Frequency/Limitations                           | In Network* | Out of<br>Network |
|-------------|--|---|-------------|-------------------|
| Repairs to  | dentures (continued)   |   |             |                   |
| D5611       | Repair resin partial denture base,<br>mandibular                   |   | 100%        | 0%                |
| D5612       | Repair resin partial denture base, maxillary                       |   | 100%        | 0%                |
| D5621       | Repair cast partial framework, mandibular                          |   | 100%        | 0%                |
| D5622       | Repair cast partial framework, maxillary                           |   | 100%        | 0%                |
| D5630       | Repair or replace broken retentive/clasping materials – per tooth  | One procedure code from                         | 100%        | 0%                |
| D5640       | Replace broken teeth – per tooth                                   | this group per calendar                         | 100%        | 0%                |
| D5650       | Add tooth to existing partial denture                              | year  | 100%        | 0%                |
| D5660       | Add clasp to existing partial denture – per tooth                  |   | 100%        | 0%                |
| D5670       | Replace all teeth and acrylic on cast metal framework (maxillary)  |   | 100%        | 0%                |
| D5671       | Replace all teeth and acrylic on cast metal framework (mandibular) |   | 100%        | 0%                |
| Dentures r  | ebase (not covered if within six months of init                    | ial placement)                                  |             |                   |
| D5710       | Rebase complete maxillary denture                                  |   | 100%        | 0%                |
| D5711       | Rebase complete mandibular denture                                 | One procedure code from                         | 100%        | 0%                |
| D5720       | Rebase maxillary partial denture                                   | this group per calendar                         | 100%        | 0%                |
| D5721       | Rebase mandibular partial denture                                  | year  | 100%        | 0%                |
| D5725       | Rebase hybrid prosthesis   |   | 100%        | 0%                |
| Denture re  | line (not allowed on spare dentures or if withi                    | n six months of initial place                   | ment)       |                   |
| D5730       | Reline complete maxillary denture (direct)                         |   | 100%        | 0%                |
| D5731       | Reline complete mandibular denture (direct)                        |   | 100%        | 0%                |
| D5740       | Reline maxillary partial denture (direct)                          |   | 100%        | 0%                |
| D5741       | Reline mandibular partial denture (direct)                         |   | 100%        | 0%                |
| D5750       | Reline complete maxillary denture (indirect)                       | One procedure code from this group per calendar | 100%        | 0%                |
| D5751       | Reline complete mandibular denture (indirect)                      | year  | 100%        | 0%                |
| D5760       | Reline maxillary partial denture (indirect)                        |   | 100%        | 0%                |
| D5761       | Reline mandibular partial denture (indirect)                       |   | 100%        | 0%                |
| D5765       | Soft liner for complete or partial removable denture (indirect)    |   | 100%        | 0%                |
| Tissue con  | ditioning (not covered if within six months of i                   | nitial placement)                               |             |                   |
| D5850       | Tissue conditioning, maxillary                                     | One procedure code from                         | 100%        | 0%                |
| D5851       | Tissue conditioning, mandibular                                    | this group per calendar<br>year                 | 100%        | 0%                |
| Bridges – F | Pontic   |   |             |                   |
| D6210       | Pontic – cast high noble metal                                     | One procedure code from                         | 100%        | 0%                |
| D6211       | Pontic – cast predominantly base metal                             | this group every five                           | 100%        | 0%                |
|             |  | calendar years                                  |             |                   |

| ADA Code    | Description of Benefit   | Frequency/Limitations                         | In Network* | Out of<br>Network |
|-------------|--|---|-------------|-------------------|
| Bridges – I | Pontic (continued)   |   |             |                   |
| D6214       | Pontic - titanium and titanium alloys                            |   | 100%        | 0%                |
| D6240       | Pontic – porcelain fused to high noble metal                     |   | 100%        | 0%                |
| D6241       | Pontic – porcelain fused to predominantly base metal             | One procedure code from this group every five | 100%        | 0%                |
| D6242       | Pontic – porcelain fused to noble metal                          | calendar years                                | 100%        | 0%                |
| D6243       | Pontic – porcelain fused to titanium and titanium alloys         |   | 100%        | 0%                |
| D6245       | Pontic – porcelain/ceramic                                       |   | 100%        | 0%                |
| Bridges – ( | Crown  |   |             |                   |
| D6740       | Retainer crown – porcelain/ceramic                               |   | 100%        | 0%                |
| D6750       | Retainer crown – porcelain fused to high noble metal             |   | 100%        | 0%                |
| D6751       | Retainer crown – porcelain fused to predominantly metal base     |   | 100%        | 0%                |
| D6752       | Retainer crown – porcelain fused to noble<br>metal               | . One procedure code from .                   | 100%        | 0%                |
| D6753       | Retainer crown – porcelain fused to titanium and titanium alloys | this group every five calendar years          | 100%        | 0%                |
| D6790       | Retainer crown – full cast high noble metal                      |   | 100%        | 0%                |
| D6791       | Retainer crown – full cast predominantly base metal              |   | 100%        | 0%                |
| D6792       | Retainer crown – full cast noble metal                           |   | 100%        | 0%                |
| D6794       | Retainer crown – titanium and titanium<br>alloys                 |   | 100%        | 0%                |
| Occlusal a  | djustments (not covered if within six months                     | of initial placement)                         |             |                   |
| D9951       | Occlusal adjustment – limited                                    | One procedure code from                       | 100%        | 0%                |
| D9952       | Occlusal adjustment – complete                                   | this group every three calendar years         | 100%        | 0%                |

## **DEN046**

**Members:** For information about your dental benefits, call Humana Dental Customer Service at **800-457-4708 (TDD: 711)**, Monday – Friday, 8 a.m. – 6 p.m., in your time zone. Refer to **MyHumana.com** for a full listing of the dental limitations and exclusions available in the Evidence of Coverage (EOC) for your plan. For a copy of this document and other plan resources, please visit **Humana.com/sb**.

**Providers:** For information about dental benefits, call Humana Dental Provider Customer Service **800-833-2223**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.

These benefits are offered annually. If they are changed or eliminated next year and have not been used, the member will no longer be eligible for them.

This is an all-inclusive list of covered services under this plan. Limitations and exclusions may apply. Submitted claims are subject to a review process which may include a clinical review. Any services received that are not listed will not be covered by the plan and will be the member's responsibility. The member is responsible for any amount above the dental coverage limit. Any amount unused at the end of the year will expire.

\*In-network dentists have agreed to provide services at contracted rates (per the in-network fee schedules, or INFS). If a member visits a participating network dentist, the member cannot be billed for charges that exceed the negotiated fee schedule (but coinsurance payment still applies).

<sup>†</sup>Humana is a Medicare Advantage health maintenance organization (HMO) plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal. Dental benefits on this plan use a preferred provider organization (PPO) dental network.

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Important \_\_\_\_\_

## At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion, or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
   Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
   If you need help filing a grievance, call 877-320-1235 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services,
   Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/
   ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW,
   Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms
   are available at https://www.hhs.gov/ocr/office/file/index.html.
- California residents: You may also call California Department of Insurance toll-free hotline number: 800-927-HELP (4357), to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Language assistance services, free of charge, are available to you. 877-320-1235 (TTY: 711)

**Español (Spanish):** Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística. 繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

**Tiếng Việt (Vietnamese):** Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí. 한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오 .

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

**Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

**Français (French):** Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique. **Polski (Polish):** Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

(Farsi) فارسی

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

**Diné Bizaad (Navajo):** Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

GCHJV5REN 0721

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك