

PNM Trainings

ODM will offer several PNM training opportunities, which began August 1. Using the Learning Management System (LMS), Absorb, providers will be able to access self-paced training sessions and sign up for virtual and/or in-person learning. It is important that providers create an account, using the Job Aid, in the LMS to secure access to all training sessions, answer forms, and PNM resources in advance. Trainings will cover topics including:

- PNM login and access
- System navigation
- New enrollment applications
- Demographic updates
- Revalidations

SPBM Trainings

ODM will offer several SPBM training opportunities, which will begin September 6. Training is offered via online instructor-led webinars, recorded online training, and weekly Q&A forums. Registration for training is now open. Registration instructions are available by navigating to https://spbm.medicaid.ohio.gov and selecting the Provider tab. Trainings will cover topics including:

- SPBM login and access
- System navigation
- Verifying member pharmacy benefit eligibility
- Submitting and viewing pharmacy claims
- Submitting and viewing pharmacy prior authorizations

How can I learn more about the October 1 changes for providers?

In July, ODM hosted a webinar for providers on the Next Generation's Stage 2 October 1 launch. This webinar included an overview of the new modules and upcoming provider training plans and dates. Please see below for a recording of the session and the corresponding slides.

- <u>Next Generation Ohio Medicaid Program Provider Overview Slides</u>
- Next Generation Ohio Medicaid Program Provider Overview Recording

You can also check out the <u>PNM & Centralized Credentialing</u> and <u>Single Pharmacy Benefit</u> <u>Manager (SPBM)</u> webpages. For questions about the Next Generation program, contact <u>ODMNextGen@medicaid.ohio.gov</u>.

Humana Healthy Horizons in Ohio is a Medicaid product of Humana Benefit Plan of Ohio Inc.

Please also subscribe to the <u>ODM 2022 Press</u>, ODM's provider newsletter, to stay up to date on upcoming changes including more information about the Stage 2 and Stage 3 launches of the Next Generation of Ohio Medicaid.