

Your Humana Group Medicare Advantage plan covers therapeutic continuous glucose monitors and supplies under Part B of your plan

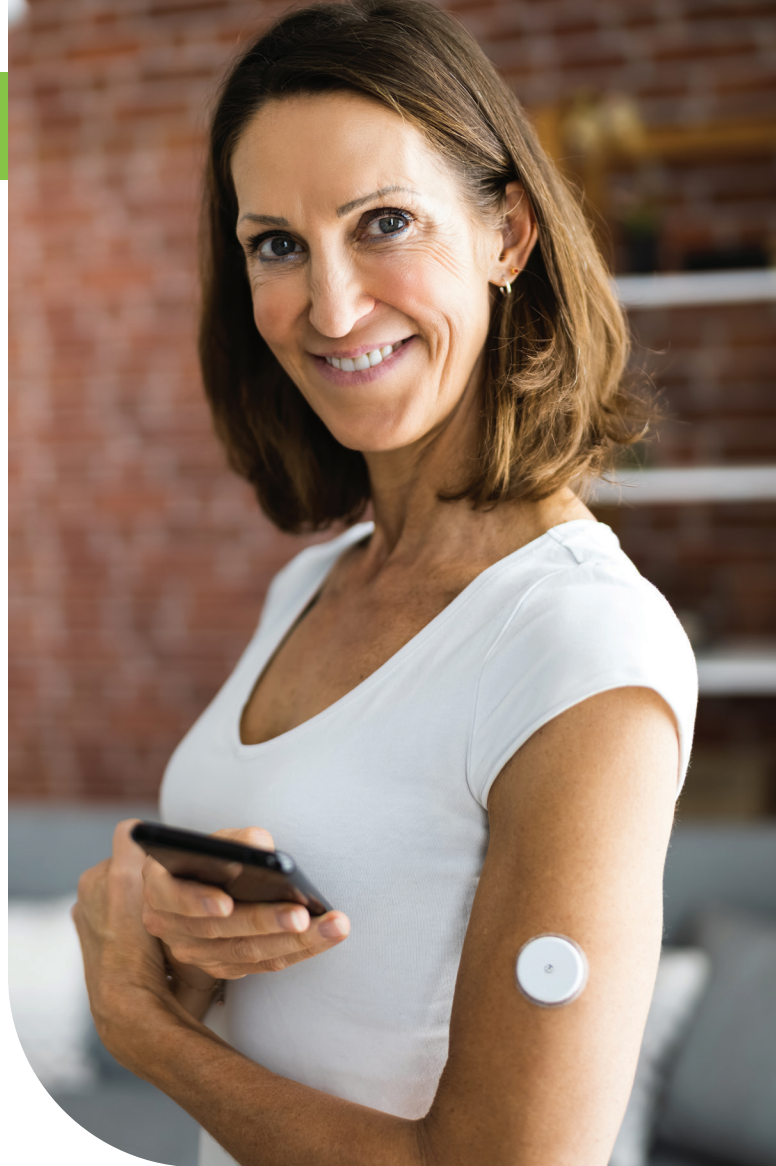
Do you use a continuous glucose monitoring system?

Medicare-covered therapeutic continuous glucose monitors (CGMs) and supplies, such as Dexcom or Freestyle Libre, are covered under your Humana Group Medicare Part B medical benefit. CGMs and supplies should be obtained from a durable medical equipment (DME) provider that accepts Medicare and will bill your insurance. CGMs and supplies will not be covered through your pharmacy benefit at the pharmacy.

If you are a new member, as soon as you receive your Humana ID card, contact a DME provider for assistance with the prescription. We have listed providers that will work with you and your healthcare provider to obtain all necessary clinical information for coverage.

Be sure to plan ahead if you are currently getting your CGM supplies at the pharmacy, you will need to switch to a DME provider for the CGM supplies to be covered under your Humana plan.

If you have questions about your coverage, call Humana Group Medicare Customer Care at the number on the back of your Humana ID card, Monday – Friday, 8 a.m. – 9 p.m., Eastern time.



Humana preferred DME providers

CCS Medical

877-531-7959

Monday – Friday, 8 a.m. – 6 p.m.,
Eastern time

Edwards Healthcare

888-344-3434

Monday – Friday, 8:30 a.m. – 5 p.m.,
Eastern time

Humana is a Medicare Advantage HMO and PPO organization and a standalone prescription drug plan with a Medicare contract. Enrollment in any Humana plan depends on contract renewal.

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618. If you need help filing a grievance, call the number on your ID card or if you use a TTY, call 711.

Auxiliary aids and services, free of charge, are available to you.

Please call the number on your ID card. If you use a TTY, call 711.

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m. Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. **877-320-1235 (TTY: 711)**. Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 本資訊也有其他語言版本可供免費索取。請致電客戶服務部：**877-320-1235 (聽障專線：711)**。辦公時間：東部時間上午 8 時至晚上 8 時。

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