

Network Notification – Humana Healthy Horizons in Ohio

Notice date: February 9, 2023
To: Humana Healthy Horizons® in Ohio Provider Network
From: Humana Healthy Horizons in Ohio
Subject: Claims Filing Update

Claims filing update for providers caring for Medicaid recipients with coverage through Humana Healthy Horizons in Ohio

When filing electronic **Medicaid claims**, please use **Payer ID 61103** for your patients with coverage through Humana Healthy Horizons in Ohio. Please **do not** use Humana's traditional Payer ID for fee-for-service claims (61101) when submitting Humana Healthy Horizons in Ohio Medicaid claims.

Claims submitted using Payer ID 61101 will reflect the following error code and description: 110 – Claim must be sent to OH Medicaid using Payer ID 61103.

As a reminder, please include your patient's Humana Healthy Horizons in Ohio Member ID on the claim. The Member ID is the field that begins with a number **and not** the letter H.

We aim to support you in caring for our members, and make sure our members get exceptional service. If you have questions, please email OHMedicaidProviderRelations@humana.com or call **877-856-5707**, Monday – Friday, from 7 a.m. – 8 p.m., Eastern time.

We look forward to working with you and your team.