

An automatic boost for treatment goals

Automatic refills may help your patients with adherence

At CenterWell Pharmacy™, we know that when patients follow your treatment plan, it gives them their best chance at healthy outcomes. Our auto-refill program makes it easier for them to start and stay on track with their medications.

With this program:

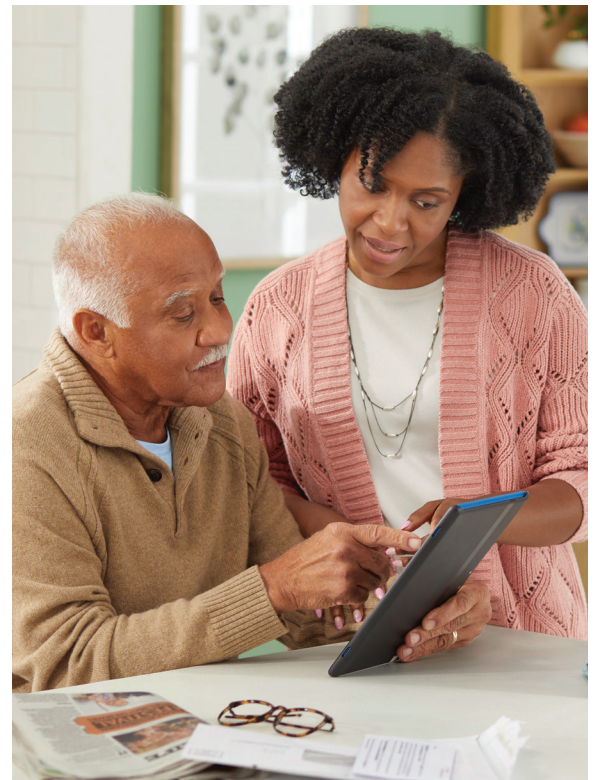
- Your patients have a simple and effective way to keep up with their prescriptions.
- Once patients enroll eligible medications, CenterWell Pharmacy can handle the rest.
- Your patients will have one less thing to worry about because they won't miss a dose.



On average, adherence rates for Humana members using CenterWell Pharmacy are **6% higher than retail.***

With an auto refill:†

- Medications are sent with free standard shipping right to the patient's door.
- Your patients are kept informed about their refill and shipment every step of the way, so they'll always know the status of their order.
- Patients can use medication reminders on the mobile app to help them remember when to take their medications.



Three easy ways to get started

Online: Patients can sign in to their account at CenterWellPharmacy.com and select the medications they would like to automatically refill.

Mobile app: In the [CenterWell Pharmacy app](#), patients can choose "automatic refills" from the "Account" tab and select which medications they would like to set up to auto refill.

Phone: Patients can enroll via phone by calling **844-344-7272 (TTY: 711)**, Monday – Friday, 8 a.m. – 11 p.m., and Saturday, 8 a.m. – 6:30 p.m., Eastern time.

* Stars Adherence Regional Dashboard produced by Humana Pharmacy analytics data through Dec. 31, 2019. Refreshed on Jan. 6, 2020.

† If your patient would like to remove a prescription from automatic refills, they can go to the prescription details page and turn off auto refills. The auto refill will be canceled in our system, and your patient can decide when they want to order their next refill.