

Getting started with Go365 by Humana is easier than ever

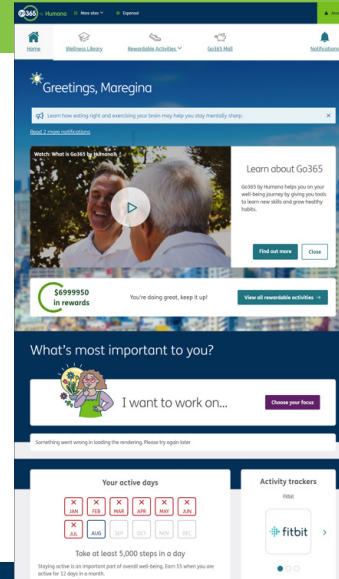


What is Go365 by Humana®? A wellness program that rewards you for completing eligible healthy activities. As part of your Medicare Advantage (MA) plan, you are **already enrolled** and can participate in one of two ways: Online or through the mail.



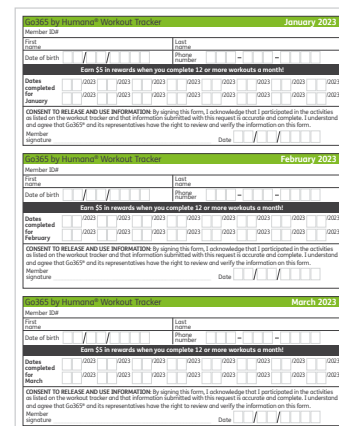
Online experience

1. Sign in at **Humana.com** using your MyHumana username and password, click on Go365 from your dashboard and you're ready to go. This is an easy option to track activities and rewards.
2. Track your activities or workouts, and connect a fitness device. Earn rewards and redeem them for gift cards in the Go365 Mall.



Mail experience

1. Call the number on the back of your Humana member ID card to receive the paper-based version of the program.
2. Track workouts using the workout tracker you receive in the mail.
3. **Call 866-677-0999 (TTY: 711) 24 hours a day, 7 days a week**, to redeem your rewards, order your gift card and get your current rewards balance.



Questions?

Call the number on the back of your Humana ID card and ask for the Go365 member team.

Go365 is not an insurance product and is not available with all Humana health plans. Rewards must be earned and redeemed within the same plan year. Rewards not redeemed before Dec. 31st will be forfeited. Rewards have no cash value. No amount of this gift card can be used to purchase Medicare-covered services, nor can it be converted to cash. Note that gift cards may present federal, state and local tax consequences to you. Any related taxes are solely your responsibility. Please consult your tax advisor.

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Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**.

Auxiliary aids and services, free of charge, are available to you.

877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m. Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. **877-320-1235 (TTY: 711)**. Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 本資訊也有其他語言版本可供免費索取。請致電客戶服務部：**877-320-1235 (聽障專線：711)**。辦公時間：東部時間上午 8 時至晚上 8 時。