

# CenterWell Home Health associates: Prepare for Open Enrollment 2024

*Note: This article is for associates who are eligible for the CenterWell Home Health (CWHH) benefit program. (Open Enrollment 2024 periods are Sept. 20-Oct. 4 for Traditional and Clinic S; Sept. 27-Oct. 11 for Puerto Rico; and Nov. 1-15 for Hawaii, Clinic E, and Flex associates.) You can find your benefits program on the homepage of the [Well-being & Benefits Center \(https://go.humana.com/WBC\)](https://go.humana.com/WBC). If you are a CWHH associate, you will need to use your company-issued device to ensure proper access to sites listed in this article.*

Choosing the right well-being benefits and programs are part of putting Health First. During Open Enrollment 2024 (**Oct. 11-25, 2023**), associates eligible for benefits on the **CenterWell Home Health** benefit program will have an opportunity to enroll in a variety of company well-being benefits, including medical, dental, vision, spending accounts, life and voluntary benefits, and a new well-being rewards program.

## Medical plans

CenterWell Home Health medical plans are offered by Blue Cross Blue Shield (BCBS) with Brighton Health Plan Solutions performing administrative services on their behalf. Prescription coverage is through the OptumRx Standard Pharmacy Network. Dental, vision and life insurance plans are offered through Humana. Workplace voluntary benefits are offered through ManhattanLife. To view details on all plan options, visit the [Open Enrollment pathway](#) in the [Well-being & Benefits Center](#).

## Medical plan changes

- A new \$1,000 copay with Personal Care Account (PCA) will be available.
- All telehealth will now be provided by Doctor on Demand Telehealth. The cost is based on the service(s) provided.

## What to know about Open Enrollment 2024

- Your Open Enrollment period is the **only time** you can enroll or make changes unless you have a qualifying [life event](#).
- Benefits chosen during Open Enrollment 2024 are effective Jan. 1 – Dec. 31, 2024.
- Enrollment takes place in [Workday](#). **Use your company-issued device to ensure that you can access all resources.**
- You will receive an email reminder from Associate Health Plan Benefits on the first day of Open Enrollment. You can begin your Open Enrollment selections prior to receiving the system generated email notification. Submit your enrollment by 11:59 p.m. ET on Oct. 25, 2023.

- If you do not participate in Open Enrollment, your medical plan will default to your current coverage or the plan closest to your current coverage. Even if you would like to keep your current plan, it is important to review your benefits.
- If you enroll in a company medical plan, you and covered your spouse/partner will automatically be enrolled in the new well-being rewards program. If you waive company medical coverage, **you will need to enroll in the stand-alone program.**
- Flexible Spending Accounts (FSA) will not default; you must re-enroll every year.
- If you have a company medical plan, you will receive a new medical ID card prior to January 2024.

### **Actions to prepare**

### **Explore resources**

- Visit the [Open Enrollment pathway](#) in the [Well-being & Benefits Center](#) for a comprehensive view of your options.
- Medical plan members can find information on their current plan, medical ID card, pharmacy support and claims through the [Accolade portal](#). **Do not go directly to the BCBS website. Once you enter the Accolade site, click on the Medical Plan link under Benefit Programs.**
- Access to BCBS providers will be based on your home address beginning in 2024. Use the BCBS Find a Doctor tool at [provider.bcbs.com](#) to search for providers. Detailed instructions can be found [here](#). Members will need to type in a three-letter location prefix noted on the instruction sheet.
- If you have additional questions, connect with a health assistant at Accolade by visiting [member.accolade.com](#).

### **Update Workday**

Verify your personal information, dependents, and/or beneficiaries in [Workday](#). You may also want to make sure your mailing address is shortened to fit in all mailing envelope windows.

- Choose “Personal information” from the Workday menu.
- Select “Contact information” and then click the “edit” button.
- In the “Home contact information” box, the edit button is a small gray box with a pencil in it.
- Put in your mailing address up to 30 characters. The character count includes spaces. If your address is longer than 30 characters, utilize the second line to complete it.

**Activate your 2023 Limeade account to access everything you need to keep money in your pocket and earn additional account funding.**

- [Avoid \\$1,500 or \\$3,000 in additional costs taken from your paycheck in 2024](#) (healthy premium discount) when you and your covered spouse complete a biometric screening and the Limeade

Well-being Assessment by Dec. 31, 2023. All information, including the Quest biometric scheduler is available in Limeade.

- **Earn \$100 to \$1,500 in additional account funding** per year when you complete Financial Guidance activities. If you complete by Dec. 1, 2023, you will earn this funding for both the current year *and* 2024. Visit the “Services” tab in Limeade to access the activities and see your earning potential.
- To access Limeade, visit <https://cwhh.limeade.com>. Enter the Employer “CenterWell Home Health” or use the Program Code “CWHH” to access your program. If you need help, call 866-972-3266.