

CenterWell Pharmacy: a full-service, mail-delivery pharmacy option at your fingertips

A pharmacy experience scripted just for you



- Save time and possibly money by having your **medications delivered**, and track your orders from their pharmacy to your doorstep.
- CenterWell Pharmacy® is the **preferred mail-order, cost-sharing pharmacy** for many Humana plans,* which means you may pay as low as \$0 for certain Tier 1 and Tier 2 generics.
- Rely on the support of an **experienced pharmacy team** who can answer questions on medicines or side effects.
- If you are on **specialty medicines** for chronic conditions such as cancer, multiple sclerosis and rheumatoid arthritis, CenterWell Pharmacy has a dedicated team of expert pharmacists, nurses, financial specialists and technicians available to support you. Their finance team looks for programs and outside resources that may significantly **lower the cost** of your medicine and will help you with all the paperwork, so you have one less thing to worry about.
- Covered members on eligible plans can receive select **over-the-counter products** by delivery at home. Based on your health coverage, eligible items include vitamins, pain relievers, cough and cold medicines, allergy medications and first-aid products.
- Receive support from our **diabetes-certified pharmacist** team and receive eligible supplies such as glucose meters, testing strips and lancets to manage your diabetes.
- If you're looking for ways to find more affordable medications, our pharmacists will work with you and your doctor to find **safe alternatives** that are just right for you.
- Have confidence knowing that two pharmacists double-check your order for **accuracy and safety**.
- Receive **refill reminders** so you can take ordering refills off your to-do list, or set your prescriptions on auto refill.

* Other pharmacies are available in Humana's network.

Humana®



Call the CenterWell Pharmacy team.
Sign up over the phone by calling
855-310-5799 (TTY:711).



Visit CenterWell Pharmacy online.
Scan the QR code or visit
[CenterWellStartNew.com](https://www.CenterWellStartNew.com) to get
started. Click "Add a New Prescription"
or "Switch to CenterWell Pharmacy."

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**.

Auxiliary aids and services, free of charge, are available to you.

877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m. Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. **877-320-1235 (TTY: 711)**. Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 本資訊也有其他語言版本可供免費索取。請致電客戶服務部：**877-320-1235 (聽障專線：711)**。辦公時間：東部時間上午 8 時至晚上 8 時。