

Network Notification – Humana Healthy Horizons in Kentucky

Notice date: December 2, 2023
To: Humana Healthy Horizons® in Kentucky Provider Network
From: Humana Healthy Horizons in Kentucky
Subject: Medicaid Physicians Certification Statement (PCS) Form for Non-Emergent Ground Transportation
Effective date: January 1, 2024

Starting 1/1/2024, Humana Healthy Horizons in Kentucky will require submission of the Medicaid PCS Form along with supporting clinical documentation for ground non-emergent transportation services. This documentation is to be provided at the time of claims submission.

The Medicaid PCS form must be filled out in its entirety. For any section that is not applicable, fill in with N/A or Not Applicable. Incomplete submissions will result in claim denial.

The Medicaid PCS form can be found at
<https://apps.humana.com/marketing/documents.asp?file=5418582>.

If you have questions about this new requirement, please email our Provider Relations staff at **KYMCDPR@humana.com** or call Provider Services at **800-444-9137**, Monday – Friday, 8 a.m. to 6 p.m., Eastern time.

Thank you for the continued care of your Humana Healthy Horizons in Kentucky-covered patients.