

HR Service Delivery

Providing *Human Resources guidance* for each Humana leader in an effort to build human capital capability and achieve the desired business outcomes.

HR Consulting (i.e. Legal Implications, Policy Interpretation/Application)

Managing Performance Expectations

- Attendance & Performance
- Performance Improvement Plan (PIP)
- Behavior (i.e. Disciplinary Action)
- Termination Review

Guidance

- Attendance, Critical Offense, Ethics, Survivor Support

Enterprise Investigations

- Global Security, Special Investigation Unit, Workplace Violence, Harassment, Discrimination

Workday Navigation

- Approvals
- Managing Time Away From Work/Acquiring Human Capital

Ancillary Services

- Ongoing Policy updates (i.e. Work At Home)
- Conflict Resolution
- Workforce Reduction Support
- Retirement Eligibility

How to Reach Us...

Your Contact Points

HR4U -- 888.431.4748 or
HR4U@humana.com

Hours of Operation:
8:00 am – 6:00 pm EST, M-F



*Your Gateway
to Guidance*