



# Accessing Your PPO Fee Schedule



## Access your PPO fees through self-service

Did you know you can request your Humana PPO fee schedule anytime, day or night, through the interactive voice conversational (IVR) platform?

### It's easy to request a copy of your fees faxed directly to you:

1. Call Humana's Provider Call Center at **800-833-2223** and say **"Fee Schedule"** when prompted.
2. You will be asked to enter your Tax ID Number and the provider's NPI for validation.
3. You will be asked to enter your fax number.
4. Once the information is entered, your existing PPO fees will be faxed to you.

### Important Reminders:

The PPO fee schedule is the same one used for Medicare, for all offices outside of Florida.

- Florida has a unique Medicare Gold Plus network and reimbursement for Medicare plans will vary.
- For providers contracted with Careington please reach out to Careington for a copy of your fee schedule.

Requests for Humana PPO fee schedules can be made through the IVR platform.

- DHMO or EPO fees are not available through IVR.
- Dental providers who participate with Humana Dental through a rental network agreement will need to contact the rental for a copy of their fee schedule.