

# 2024 Medicare Star Rating Program learning series



Scan the QR code to access this flyer and register from your device.

Humana’s Medicare Stars Learning team is pleased to offer a series of live facilitated educational opportunities in 2024.

## Two ways to register



### On your computer

1. Choose a topic from the menu at the right to view available sessions.
2. While holding the control button, click “Register” next to the session you would like to attend.
3. Complete the registration process.



### On your mobile device

1. Scan the QR code at the top of this flyer.
2. Tap the session you would like to attend.
3. Complete the registration process.

## Registration tips

- Each participant must register individually. **Please do not forward the meeting link** that you will receive upon registration. You are welcome and encouraged to forward this flyer.
- Links for each session are embedded in the tables. You may register for as many sessions as you like.
- After completing registration, you will receive a confirmation email containing information about how to join the meeting. A link in the confirmation email allows you to add this meeting to your calendar.
- Registration must take place prior to the event. Only registered participants will be eligible for CMEs on the appropriate sessions.



## Select a topic to view the 2024 schedule

### Star measure education

Not qualified for continuing medical education (CME) credit

### Stars CME sessions

Qualified for one continuing medical education (CME) credit for clinicians

### On-demand sessions

Qualified for one continuing medical education (CME) credit for clinicians



If you have questions or need help with registration, send an email to [AskStars@humana.com](mailto:AskStars@humana.com).



# Star measure education

Not qualified for continuing medical education (CME) credit.  
 Register individually and do not forward the meeting link.

These sessions focus on the 2024 Star measures and Centers for Medicare & Medicaid Services (CMS) requirements for compliance. Eligibility, exclusions, documentation and best practices are discussed.

|           |  |  |
|-----------|--|--|
| January   | <b>Care Coordination</b> <ul style="list-style-type: none"> <li>▪ January 9/1:00 pm EST</li> <li>▪ January 10/2:00 pm EST</li> </ul>         | <a href="#">Click here to register</a> for either or both sessions |
| February  | <b>Condition Management</b> <ul style="list-style-type: none"> <li>▪ February 6/1:00 pm EST</li> <li>▪ February 7/2:00 pm EST</li> </ul>     | <a href="#">Click here to register</a> for either or both sessions |
| March     | <b>Preventive Screenings</b> <ul style="list-style-type: none"> <li>▪ March 12/1:00 pm EST</li> <li>▪ March 13/2:00 pm EST</li> </ul>        | <a href="#">Click here to register</a> for either or both sessions |
| April     | <b>Stars for Providers and Staff</b> <ul style="list-style-type: none"> <li>▪ April 9/1:00 pm EST</li> <li>▪ April 10/2:00 pm EST</li> </ul> | <a href="#">Click here to register</a> for either or both sessions |
| May       | <b>Medication Management</b> <ul style="list-style-type: none"> <li>▪ May 7/1:00 pm EST</li> <li>▪ May 8/2:00 pm EST</li> </ul>              | <a href="#">Click here to register</a> for either or both sessions |
| June      | <b>Behavioral Health</b> <ul style="list-style-type: none"> <li>▪ June 11/1:00 pm EST</li> <li>▪ June 12/2:00 pm EST</li> </ul>              | <a href="#">Click here to register</a> for either or both sessions |
| July      | <b>Care Coordination</b> <ul style="list-style-type: none"> <li>▪ July 9/1:00 pm EST</li> <li>▪ July 10/2:00 pm EST</li> </ul>               | <a href="#">Click here to register</a> for either or both sessions |
| August    | New topics in development  |  |
| September | <b>Condition Management</b> <ul style="list-style-type: none"> <li>▪ Sept 10/1:00 pm EST</li> <li>▪ Sept 11/2:00 pm EST</li> </ul>           | <a href="#">Click here to register</a> for either or both sessions |
| October   | New topics in development  |  |
| November  | <b>Preventive Screenings</b> <ul style="list-style-type: none"> <li>▪ November 12/1:00 pm EST</li> <li>▪ November 13/2:00 pm EST</li> </ul>  | <a href="#">Click here to register</a> for either or both sessions |
| December  | New topics in development  |  |

[Return to table of contents](#)



# Stars CME sessions

Qualified for one continuing medical education (CME) credit for clinicians.  
*Register individually and do not forward meeting link.*

**CMS statin requirements:** A Humana pharmacist will discuss Centers for Medicare & Medicaid Services (CMS) requirements for statin prescriptions for diabetes and cardiovascular conditions.

**Patient Experience:** These sessions will dive into how Patient Experience is measured by CMS through the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) and Health Outcomes Survey (HOS). In addition, the purpose of the Humana Patient Experience survey will be discussed, and resources and practical ways to enhance the overall patient experience will be provided.

**Polypharmacy:** A Humana pharmacist will explain the meaning of polypharmacy and introduce measures that will address avoiding duplication and pharmacy errors.

|           |   |  |
|-----------|---|--|
| February  | <b>Patient Experience</b> <ul style="list-style-type: none"> <li>February 21/3:00 pm EST</li> </ul>         | <a href="#">Click here to register</a> all Patient Experience sessions     |
| March     | <b>CMS Requirements for Statins</b> <ul style="list-style-type: none"> <li>March 21/12:00 pm EST</li> </ul> | <a href="#">Click here to register</a> for all Statin Requirement sessions |
| April     | <b>Patient Experience</b> <ul style="list-style-type: none"> <li>April 24/12:00 pm EST</li> </ul>           | <a href="#">Click here to register</a> for all Patient Experience sessions |
|           | <b>Polypharmacy</b> <ul style="list-style-type: none"> <li>April 29/2:00 pm EST</li> </ul>                  | <a href="#">Click here to register</a> for all Polypharmacy sessions       |
| May       |   |  |
| June      | <b>Patient Experience</b> <ul style="list-style-type: none"> <li>June 19/3:00 pm EST</li> </ul>             | <a href="#">Click here to register</a> for all Patient Experience sessions |
|           | <b>CMS Requirements for Statins</b> <ul style="list-style-type: none"> <li>June 20/1:00 pm EST</li> </ul>   | <a href="#">Click here to register</a> for all Statin Requirement sessions |
| July      |   |  |
| August    | <b>Polypharmacy</b> <ul style="list-style-type: none"> <li>August 6/10:00 am EST</li> </ul>                 | <a href="#">Click here to register</a> for all Polypharmacy sessions       |
|           | <b>Patient Experience</b> <ul style="list-style-type: none"> <li>August 21/12:00 pm EST</li> </ul>          | <a href="#">Click here to register</a> for all Patient Experience sessions |
|           | <b>CMS Requirements for Statins</b> <ul style="list-style-type: none"> <li>August 22/2:00 pm EST</li> </ul> | <a href="#">Click here to register</a> for all Statin Requirement sessions |
| September |   |  |
| October   | <b>Patient Experience</b> <ul style="list-style-type: none"> <li>October 23/3:00 pm EST</li> </ul>          | <a href="#">Click here to register</a> for all Patient Experience sessions |
| November  | <b>Polypharmacy</b> <ul style="list-style-type: none"> <li>November 5/12:00 pm EST</li> </ul>               | <a href="#">Click here to register</a> for all Polypharmacy sessions       |
| December  | <b>Patient Experience</b> <ul style="list-style-type: none"> <li>December 18/12:00 pm EST</li> </ul>        | <a href="#">Click here to register</a> for all Patient Experience sessions |

[Return to table of contents](#)



# On-demand sessions

Qualified for one continuing medical education (CME) credit for clinicians.  
*Register individually and do not forward meeting link.*

**CMS statin requirements:** A Humana pharmacist will discuss Centers for Medicare & Medicaid Services (CMS) requirements for statin prescriptions for diabetes and cardiovascular conditions.

**Polypharmacy:** A Humana pharmacist will explain the meaning of polypharmacy and introduce measures that will address avoiding duplication and pharmacy errors.

|                     |  |  |
|---------------------|--|--|
| <b>Statins</b>      | Click on the link to the right to access the CME-certified webinar<br>Password: humana2022 | <a href="#">CMS Requirements for Statins</a> |
| <b>Polypharmacy</b> | This video is in production and will be available later in the year                        |  |

[Return to table of contents](#)

## Risk adjustment 2024 monthly learning series CME and CEU sessions



Please scan this QR code to link directly to a flyer with more information about live, online learning opportunities offered by the risk adjustment provider education team.

If you have questions or need help with registration, email [PRCE@humana.com](mailto:PRCE@humana.com).