

How to Find a Doctor



Quick Reference Guide

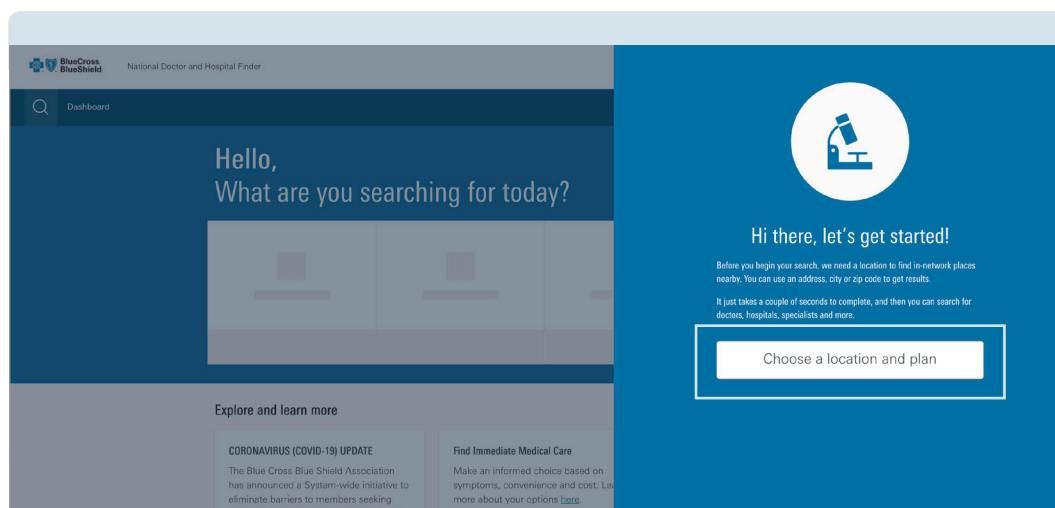
Follow these steps to find a participating doctor or facility.

If you need assistance, please call Member Services.

1 Go to provider.bcbs.com to get started.

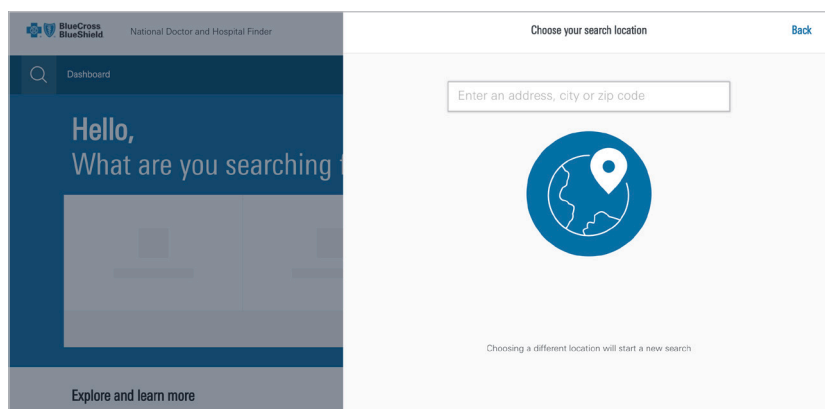
Select **Choose a location and plan**.

You will identify your location and plan in steps #2 and #3.



2 Enter Zip Code

Use a valid US zip code to search for providers.



3 Find plan by prefix

Use the three letter prefix on your ID card and select **go**. If you do not have your member ID readily available, you may search by the location-specific prefix below.

BCBS Networks:

Florida	HFG
Network Name: NetworkBlue	

Georgia	HGI
Network Name: Blue Open Access POS	

Wisconsin	HWS
Network Name: Blue Preferred POS	

Kansas City, MO	HMF
Network Name: Preferred-Care Blue	

Includes in Kansas:

Johnson and Wyandotte counties


Includes in Missouri:

Andrew, Atchison, Bates, Benton, Buchanan, Caldwell, Carroll, Cass, Clay, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Henry, Holt, Jackson, Johnson, Lafayette, Livingston, Mercer, Nodaway, Pettis, Platte, Ray, Saline, St. Clair, Vernon, and Worth counties.

All other locations	HCN
Network Name: BlueCard PPO	

Find your plan by prefix

The three letters at the beginning of your member ID number make up your plan prefix. Type your three-letter prefix below and we'll find your plan for you.







[Browse a list of plans](#)

Note: The above image is a screenshot from the provider finder tool and does not illustrate your actual member ID card.

4 Search Provider Name, Specialty or Procedure

The website will find results based on the location you provided and your health plan.

 <p>Doctors by name</p>	 <p>Doctors by specialty</p>	 <p>Places by name</p>	 <p>Places by type</p>
Search all		Advanced Search	

Doctor by name:
Enter at least two letters of the doctor's name

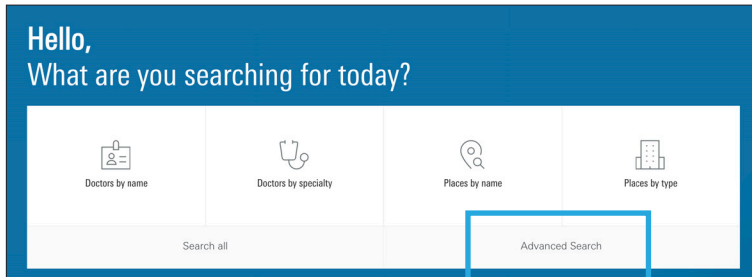
Doctor by specialty:
Search by body part or specialty name

Places by name:
Enter at least two letters of the facility's name

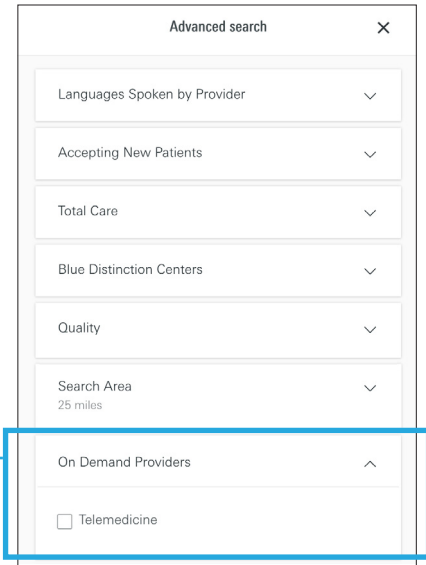
Places by type:
Type a term like "hospital" or "lab"

5 Use Advanced Search or More Filters

Find providers meeting specific filters, such as language spoken.



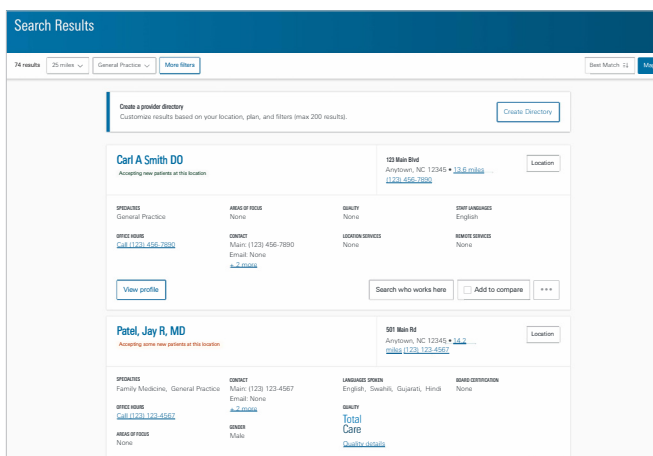
Advanced Search



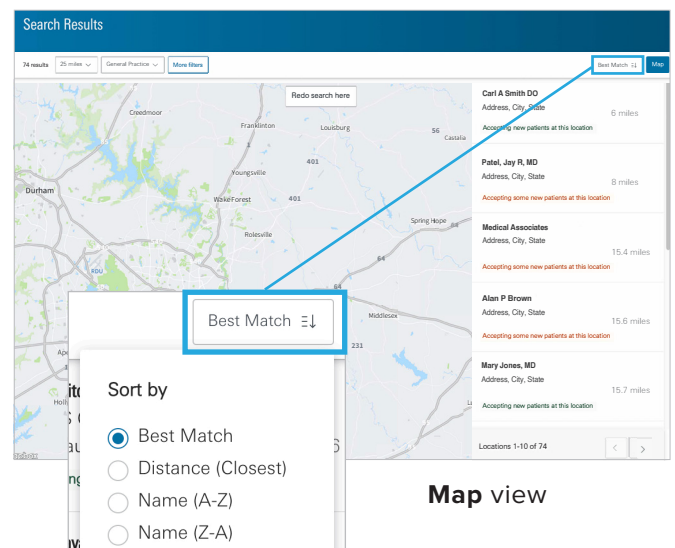
On Demand Providers are providers in the Blue Cross Blue Shield network that offer telemedicine services. Please note, this search does not include any third-party telemedicine vendors you may have access to through your health plan.

6 View Results

You can view your results on a list or on a map.



List view



Map view



Sort results by best match, distance or alphabetically.