



Information about the launch of generic Restasis

Effective Feb. 12, 2022, generic Restasis (cyclosporine) is not covered or may require prior authorization for CarePlus patients. Brand-name Restasis will continue to be covered and can be filled for patients.

Prescribers with questions may call 1-866-315-7587, Monday – Friday, 8 a.m. – 8 p.m., Eastern Time.

Prescriber frequently asked questions on generic Restasis

1. Q: Is generic Restasis (cyclosporine) being covered at the pharmacy?

A: For CarePlus plans, generic Restasis (cyclosporine) is not covered or may require prior authorization. Brand-name Restasis is covered and can be filled for your patients.

2. Q: Why isn't cyclosporine covered?

A: CarePlus decided not to cover cyclosporine at this time; brand-name Restasis is on the formulary.

3. Q: Can I request an exception for cyclosporine?

A: Yes, but the cost share for cyclosporine may be the same as or higher than brand-name Restasis.

4. Q: Will cyclosporine be covered in the future?

A: CarePlus may cover cyclosporine at some point in the future.

5. Q: Whom do I call if I have additional questions about generic Restasis?

A: Prescribers with questions may call 1-866-315-7587, Monday – Friday, 8 a.m. – 8 p.m., Eastern Time.