

Gift cards for Medicare members



Fun reasons to earn rewards for making healthier choices

When you complete eligible healthy activities like walking, getting your Annual Wellness Visit, or volunteering, you'll earn rewards you can redeem for gift cards in the Go365® Mall. You have a lot of choices from popular retailers, restaurants and gas stations.

Remember, only the member can redeem rewards and order gift cards. Some items in this catalog may have been discontinued, and new items may be available for redemption. For the most current list, visit Go365.com or call 1-866-677-0999.

It's easy to redeem rewards

























Step 1: Once you've earned at least \$10 in rewards, choose your gift card or cards from the list of options in this catalog.

Step 2: When you've found the gift card you want, choose one of two easy ways to order:

- **Visit Go365.com/shop**—Ordering online is the quickest way to get your gift card.
- Call 1-866-677-0999 (TTY: 711) 24 hours a day, 7 days a week—Use our Interactive Voice Response system to order your gift card and to get your current rewards balance.

Step 3: Keep this catalog to order more gift cards in the future, as you earn more rewards.

Choice of gift cards

	Applebee's —\$10 / \$25 / \$50		Publix —\$10 / \$25 / \$50
	Albertsons —\$25 / \$50		Lowe's —\$10 / \$25 / \$50
	Barnes and Noble —\$10 / \$25 / \$50		Spa Wellness —\$10 / \$25 / \$50
	BP Gas —\$10 / \$25 / \$50		Starbucks —\$10 / \$25 / \$50
	Chili's —\$10 / \$25 / \$50		Panera —\$10 / \$25 / \$50
	CVS —\$10 / \$25 / \$50		Petsmart —\$10 / \$25 / \$50
	Darden —\$10 / \$25 / \$50		Shell —\$10 / \$25 / \$50
	IHOP —\$10 / \$25 / \$50		Subway —\$10 / \$25 / \$50
	Home Depot —\$10 / \$25 / \$50		T.J. Maxx / Marshalls / Home Goods® Sierra / Home Sense —\$10 / \$25 / \$50
	Kohl's® —\$10 / \$25 / \$50		Walgreen's —\$10 / \$25 / \$50
	Macy's —\$10 / \$25 / \$50		Walmart (Walmart Select is the new name of the Walmart card) —\$10 / \$25 / \$50
	Michael's —\$10 / \$25 / \$50		
	Petco —\$10 / \$25 / \$50		

Start shopping now because your rewards will expire December 31. But, the gift cards you redeem never expire.

Rewards have no cash value and must be earned and redeemed within the same program year.

Any rewards not redeemed by December 31st will expire.

Gift cards cannot be used to purchase prescription drugs or medical services that are covered by Medicare, Medicaid or other federal healthcare programs, alcohol, tobacco, e-cigarettes, or firearms. Gift cards must not be converted to cash.

Walmart Select gift cards can be used in store or on Walmart.com for health and beauty items, clothing, shoes, food, pet supplies, exercise equipment, lawn and garden, books, magazines, household goods, school supplies and more.

Walmart Select gift cards cannot be used to purchase prescription drugs or medical services that are covered by Medicare, Medicaid or other federal healthcare programs, alcohol, tobacco, e-cigarettes, firearms or ammunition, candy, electronics, toys, seasonal items or jewelry. This card must not be converted to cash. Additional restrictions apply, see the back of the card for more information.

The merchants represented are not sponsors of Go365 or otherwise affiliated with Go365. The logos and other identifying marks attached are trademarks of and owned by each represented company and/or its affiliates. Please visit each company's website for additional terms and conditions.

Go365 by Humana®—MALL TERMS OF USE

The following Terms of Use apply to the redemption of rewards "Gift Cards" (Rewards) within the Go365 Mall. The Go365 Mall Reward merchants may have additional policies, terms and conditions, which will be disclosed separately on the Reward merchants' respective websites. Please review these websites for complete details. Rewards, savings and Go365 Mall item availability is subject to change without notice or liability at the discretion of Go365 by Humana. Rules specific to redemption for Rewards within the Go365 Mall are set forth in this document, on the Reward merchants' websites and within the Go365 by Humana Terms and Conditions for Medicare members.

Go365 MALL REDEMPTION

All Rewards redeemed from the Go365 Mall are final. Returns are not accepted for unwanted items gift cards, buyer's remorse, or not satisfied with the card.

Rewards with Limited or Delayed Availability

For Rewards in the Go365 Mall that may be available in limited quantities, or for a limited time, or for any gift card that is unavailable, out of stock or for whatever reason cannot be provided to you, we will give you an opportunity to redeem for an available gift card of equal value.

Delivery of Rewards. For Rewards redeemed via automated phone service a valid US mailing address must be provided to receive your gift cards. You are responsible for providing accurate and current address information. Shipping times may vary based on the specific card redeemed; Go365 and its Rewards merchants will make their best efforts to ensure the delivery of gift cards shall not exceed two (2) weeks after the redemption is placed, but circumstances beyond our control can delay delivery. Orders with multiple gift cards may arrive in more than one package and at different times. Go365 is not responsible for and will not refund your Go365 account for: (i) non-receipt of a gift card shipped to the mailing address associated with the order; (ii) replacing shipments made to invalid or incorrectly supplied mailing address.

RETURNS & CANCELLATIONS

Your Go365 account will not be credited for any reason after an order has been placed, except as noted in this document. Rewards may not be returned for any reason except if gift card is damaged or defective.

24 Hour Cancellation

Your entire order or specific gift card(s) within your order, may be canceled within 24 hours from the date and time the order is placed with a Customer Support representative. 24 hour cancellation is not available for any redemption made through an automated voice response system. For assistance with canceling an order contact Customer Support during standard business hours Monday through Friday from 8:00 am EST to 7:00 pm EST (TTY: 711) using the phone number provided on the back of your Humana member ID card.

Damaged or Defective Items

Go365 is not liable for any damages to, losses of, or delays in any shipments. You should refuse shipments which are visibly damaged or defective. If you receive a gift card that is damaged or defective, you must contact Go365 Customer Support no more than thirty (30) days from when the gift card was initially shipped, in which case it will be replaced with the same or like gift card. Replacements are only accepted for damaged or defective gift cards with the full value remaining on the card. Returns will be processed

within two (2) weeks of notification to Go365 Customer Support. A replacement gift card from the original order will be issued at no additional expense to the member once the damaged or defective card has been confirmed with the Reward merchant.

Receive language assistance or have materials provided in alternative formats as noted in the enclosed accessibility flyer.

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