Accessing NABIP & Transferring Scores

PURPOSE: This job aid will assist agents with accessing NABIP from Humana MarketPoint University (HMU) and transferring their NABIP scores to the Humana Certification or Recertification course enrollment.

How to Access NABIP and Transfer Your NABIP Score to Humana

To transfer the NABIP score you **must** be enrolled in a Humana Certification or Recertification course located on Humana MarketPoint University. You can access Humana MarketPoint University from the **Humana Vantage Agent Portal**. The option to transfer the score will not appear until you reach the NABIP Training section.

Δ Visit our coronavirus resources page to get the latest information	n on COVID-19 and learn more about the new vaccines.	
Other Humana Sites 🗸		Help Español
Humana Shop for Plans ~ Member Resou	rces 🗸	I want to Q Sign in
Sign in Enter your existing sign-in information to access all of	Don't have a profile? Start your online profile today and	Eertification & Contracts
your accounts. Learn more Username	you'll have immediate access to your MyHumana, Humana Pharmacy and Go365 accounts all in one place.	Licenses (1)
Password Show	Activate online profile \rightarrow	Certifications (5)
Sign in tips ∂		Get Certified/Recertify

Once logged in on Humana Market-Point University, you will access your assigned Certification or Recertification training through the top homepage alert. You can also navigate to this by selecting View All under the Certifications & Courses section. Once on the Assigned Training section, you will Enroll (or Launch) to open the course and access the training content in the course outline.

Menu Welcome to Humana MarketPoint University JEANA1			
Search for job aids, videos, courses and more			O Assigned Certification and Other Required Training
Required Training to Comple	ete: 2026 Strategic Alliance and Partner Agent	Initial Certification View →	2026 Strategic Alliance and Partner Agent Initial Certification
<		I	MarketPoint now offers our Partner agents 2 options for completing the annual CMS Medicare/FWA training requirements. Agents will select which option they prefer between AHIP or MABIP after enrolling in the course. Please review the Introduction to the AHIP/NABIP Medicare Training content in the course for more details. Should you have any training related needs or questions, please contact ASU with the details at agentsupport@humana.com. Have a wonderful P/26 AEP!
			Training Requirement OK Complete
Certifications and Courses	Events Calendar	Completed Training	Humana 2008 Partner and Strategic Alliance Agent MA/PDP Certification - Pretails Pretai
Find required certification, recertification, mandatory & optional training enrollments here.	View & sign up for the latest webinars from the official MarketPoint Learning & Development team.	View, save, or print your certificates of completion for certifications and courses. Also view your individual completed content.	
View All →	View All →	View All →	

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Work through the first few courses modules in the outline. Upon completing the AHIP/NABIP Pre-Training Attestation, both the AHIP and the NABIP options will become active in the ouline.

Click on the "**NABIP-Medicare/FWA Training**" link; a new window will display.

Before clicking the NABIP link, make sure you are logged out of NABIP and that pop-up blockers are turned off.

First-time NABIP User: You will need to complete the registration process, which requires you to enter your National Producer Number (NPN).

You only need to register once. If you leave and come back, just enter your NPN and NABIP password.

Outline		
	Overview	🕒 Downloads & Link
Title		Status
Welcome to Hum Certification	nana`s MAPD ar	nd PDP
Welcome to Humana's	s MAPD/PDP Certification	on 🕑
AHIP or NABIP:		
Please select either AHIP or NA	ABIP below to begin the tra	ining or to transfer over
your score. After a PASSING SC	ORE for AHIP or NABIP is re	eceived, please complete
the Post-Completion Attestation	on for that option and then	proceed to the Sales and
Marketing Compliance section	in the course.	
Introduction to the AF	IP/NABIP Medicare Tra	ining 📀
Score: N/A		
AHIP/NABIP Pre-Traini	ng Attestation	0
Score: 100.0 %		
2026 AHIP - Medicare,	/FWA Training (Please of	enter your NPN
as your AHIP Usernam	<u>ie)</u>	
Score: N/A		
AHIP Post-Completion	Attestation	\bigcirc
Score: N/A		
2026 NABIP - Medicar	e/FWA Training (for age	ents who
Score: N/A	<u>te Anir)</u>	

Looking for NABIP Scores

Once signed into NABIP, the system will look to see if the current plan year course has been successfully completed within six attempts (even if completed outside of Humana).

You have not yet completed NAHU Training for 2026	
Or you may simply need to associate your NAHU profile to Humana so NAHU may release your results to us.	
Please select this link to proceed to NAHU to complete your training or to associate your NAHU profile to Humana.	

If NABIP is already complete, the test score will automatically be sent to Humana, and the following message will be received:

Wonderful,	you have completed NAHU Training 2026
You may close this	window and continue with your training. Congratulations!

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When you return to the course outline on HMU, your NABIP score will be displayed, and the next course content will be active for you to continue with the training (you may need to refresh the screen).

You MUST attest to completing the NABIP Training on your own without any assistance before you may proceed with completing the remaining course elements.

Once the Attestation is completed, the first module under the *Humana Sales and Marketing* section will activate and allow you to proceed with completing the Certification or Recertification course.

AHIP/NABIP Pre-Training Attestation	Ø
2026 AHIP - Medicare/FWA Training (Please enter your NPN as your AHIP Username)	\bigcirc
Score: N/A	
AHIP Post-Completion Attestation Score: N/A	\bigcirc
2026 NABIP - Medicare/FWA Training (for agents who prefer NOT to complete AHIP)	0
Score: 94.0 %	
NABIP Post-Completion Attestation	Ø
Score: 100.0 %	
Humana Sales and Marketing Compliance Information	
Retail Sales Ethics and Compliance Training - 2026	\bigcirc
Score: N/A	
Sales and Marketing Code of Ethics - PY2026	\bigcirc
Compliance Plan for Telemarketing Calls - 2026	\bigcirc
Compliance Knowledge Check for Certifying Agents	\bigcirc
	\bigcirc

	4 of 23 Items Complete Total Score 0%	
Outline	😵 Overview	Downloads & Lini
Title		Status
Welcome to Hu	mana`s MAPD and PDP	Certification
Welcome to Human	a's MAPD/PDP Certification	S
AHIP or NABIP:		
Please select either AHIP or	NABIP below to begin the training or to t	ransfer over your score.
After a PASSING SCORE for A	AHIP or NABIP is received, please complete	e the Post-Completion
Attestation for that option a	nd then proceed to the Sales and Marketi	ng Compliance section in
the course.		
Introduction to the	AHIP/NABIP Medicare Training	9
Score: N/A	-	•
AHIP/NABIP Pre-Trai	ning Attestation	0
Score: 100.0 %		
2026 AHIP - Medica	re/FWA Training (Please enter your	NPN as your
2026 AHIP - Medicar AHIP Username)	re/FWA Training <u>(Please enter your</u>	NPN as your
2026 AHIP - Medicar AHIP Username) Score: N/A	re/FWA Training (Please enter your	NPN as your
2026 AHIP - Medicar AHIP Username) Score: N/A AHIP Post-Completio	re/FWA Training (Please enter your	NPN as your
2026 AHIP - Medicar AHIP Username) Score: N/A AHIP Post-Completic Score: N/A	re/FWA Training (Please enter your	NPN as your
2026 AHIP - Medicar AHIP Username) Score: N/A AHIP Post-Completic Score: N/A 2026 NABIP - Medic	re/FWA Training (Please enter your on Attestation are/FWA Training (for agents who p	NPN as your
2026 AHIP - Medicar AHIP Username) Score: N/A AHIP Post-Completio Score: N/A 2026 NABIP - Medic complete AHIP)	re/FWA Training (Please enter your on Attestation are/FWA Training (for agents who p	NPN as your
2026 AHIP - Medicar AHIP Username) Score: N/A AHIP Post-Completion Score: N/A 2026 NABIP - Medic complete AHIP) Score: 94.0 %	re/FWA Training (Please enter your on Attestation are/FWA Training (for agents who p	NPN as your
2026 AHIP - Medicar AHIP Username) Score: N/A AHIP Post-Completio Score: N/A 2026 NABIP - Medic complete AHIP) Score: 94.0 % NABIP Post-Complete	re/FWA Training (Please enter your on Attestation are/FWA Training (for agents who p	NPN as your

Troubleshooting: If NABIP is already completed, but the score is not transferring

If you have successfully completed NABIP for the current plan year by passing the exam within six (6) test attempts but the score is not transferring, you <u>will NOT be required</u> to retake the training. Score transfer is dependent on the NPN and having Humana listed as an assigned carrier. Check to make sure the NPN is entered correctly on your NABIP profile, and that Humana is listed as a carrier.

Your Cours	e Dashboard		
Active Courses	Completed Courses		
You don't have any a	ctive courses right now, but if you did you	would find them here.	
/ou don't have any a	tive courses right now, but if you did you	would find them here.	•
You don't have any a	tive courses right now, but if you did you	Personal Information	S Licenses
<i>You don't have any a</i>	tive courses right now, but if you did you	Personal Information	Licenses

Checking the carriers associated to your NABIP profile can be done from My Accounts - My Certificates, CEs and Carriers - Your Course Dashboard.

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If all the information is correct but the score will not transfer, please email <u>MarketPointTraining@humana.com</u> with your full name and SAN number. Please allow one business day for the MarketPoint Training Team to transfer the score. If NABIP has not yet been completed, you will be redirected to the NABIP website.

- Already have an NABIP account? Login using your NABIP login credentials.
- *New to NABIP?* Once the course is added to your **Cart**, you will then need to **Create a New Account**.

NOTE - Once the account is created, you will need to click on the Cart icon again to review and continue enroll in the

Username	browser cookies for the best experience using the upgraded member portal website.
Password	NAHU recently upgraded the member portal to offer members new features and self service capabilities. Users will only need to clear interne browser cookies one time as a result of the website upgrade.
C Keep me signed in	Not sure how to clear browser cookies? <u>Click here for step by step</u> instructions.
Forgot Password	
No login? Click below to create an according online.	ount 🗘
CREATE YOUR ACCOUNT	

You will need to "purchase the course" by adding it to the cart and completing the checkout process. The discounted rate for purchasing NABIP Medicare Certification Training through Humana is \$90 unless the agency offers a fee waiver (contact your

agency to inquire if a fee waiver applies).

Medicare training.

Browse by Delivery Type -	Search		Go Advanced Search	1				Hello, Guest Sign in -	C	art
Home » Cart						20				
		> Cart	Registration & Shipping	Email Opt-In	Payment	Summary				
									Credit Summ	ary
Media			Item Na	me			Quantity	Price	Ext Price	Delete
Jedicare Certification	2022 Medicare Medicare	Advantage and	Compliance Requirements - Price				1	\$90.00	\$90.00	窗
			counts for additional					Sub-Total: Estimated Tax:	\$90.00 \$0.00	
Totals shown may include E registrations, coupons, or gift	arty Bird and/or other discounts for cards are entered and shown on the la	this sale. Any d ist page of check	sut.					Total:		

The NABIP Medicare training consists of 3 training sections and 1 test section. Upon completion of the first three sections, you will be able to take the final exam. Upon launching or starting the test, you will be prompted to enter your contact information, National Producer Number (NPN) and select Humana as a carrier.

NOTE: With each test attempt, you are required to review your contact information, National Producer Number (NPN) and carrier selections. You will have six attempts to pass the test with a score of 85%.

When all four sections show a green "complete", you have completed the NABIP Medicare Training portion of your certification. Now click the RED X in the upper right corner to logout of the NABIP site and return to HMU to complete your course enrollment.

I + ONABIP Indicare, Hedicare Advantage and Compliance Requirements: Unit 1	Delivery Type: Sofi-Paced Learning Module	Purchase Date: May 26, 2021	COMPLETI (8/9K2821)
2 + (NABIP Medicare, Medicare Advantage and Compliance Requirements: Unit 2	Delivery Type: Salf-Parad Learning Module	Purchase Date: Hay 26, 2021	COMPLETE (09/20/3521)
3 > (NABIP Medicare, Medicare Advantage and Compliance Requirements: Unit 3	Delivery Type: Self Paced Learning Module	Purchase Date: Pay 26, 2021	COMPLETE
• • ONABIP Carrier Test 2021 Medicare, Medicare Advantage and Compliance Requirements Final Exam	Delivery Type: Final Exam	Purchase Date: May 25, 2021	COMPLETE (05/06/2021)

Click the Return button in lower left corner of the HMU browser window to return to your course outline.



Once your score is received, you will proceed complete the NABIP Post-Completion Attestation and then proceed with completing the remaining Humana Certification or Recertification coursework! Please be sure all the content in the course outline is completed to ensure your Certifications are processed.



If your score did not transfer, simply click the NABIP link again for HMU to check for your score and pull it over.

WINNING TIPS:

- NABIP's passing score is **85%** within 6 attempts. If NABIP was completed beyond the allotted 6 attempts, the score will not transfer. Agents will be notified of Humana's policy and will be shown their first six (6) test attempt scores.
- The initial test registration for NABIP grants a total of 6 test attempts.
- If you have been logged into the Humana MarketPoint University for a long time, it may time out. Click the NABIP link again from the course outline and HMU will pull your NABIP score over to the course's enrollment on HMU.
- If you are not able to transfer your score after following these steps, or need any other assistance, please contact Humana Agent Support at 1-800-309-3163.



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