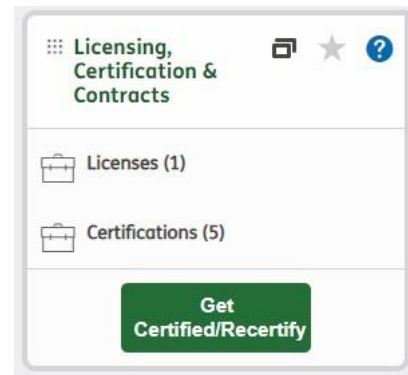
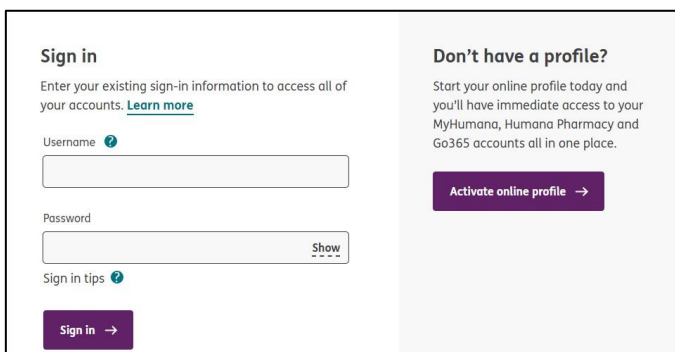
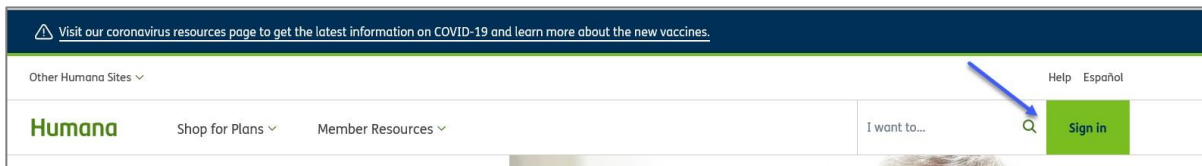


Accessing NABIP & Transferring Scores

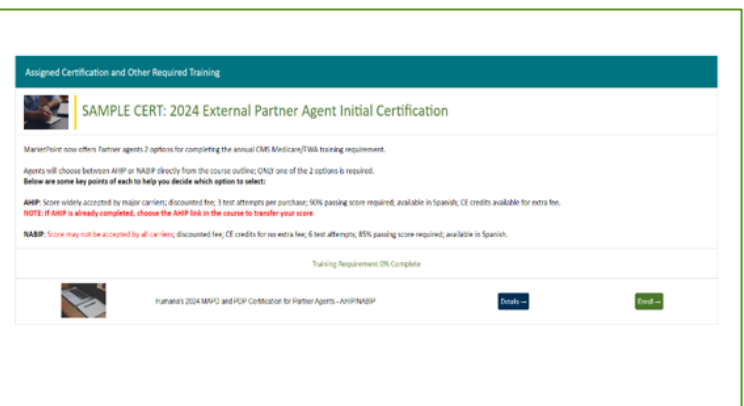
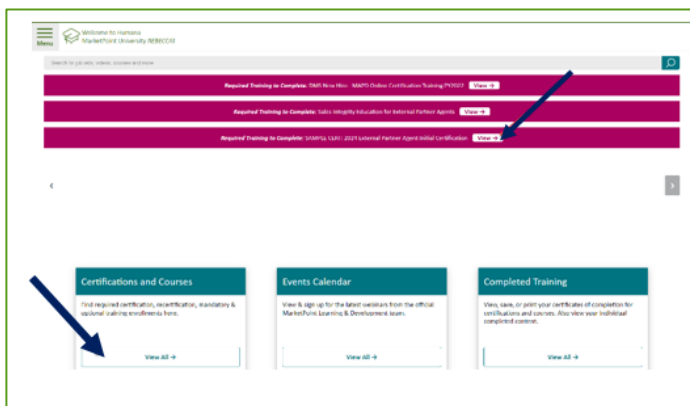
PURPOSE: This job aid will assist agents with accessing NABIP from Humana MarketPoint University (HMU) and transferring their NABIP scores to the Humana Certification or Recertification course enrollment.

How to Access NABIP and Transfer Your NABIP Score to Humana

To transfer the NABIP score you **must** be enrolled in a Humana Certification or Recertification course located on Humana MarketPoint University. You can access Humana MarketPoint University from the **Humana Vantage Agent Portal**. The option to transfer the score will not appear until you reach the NABIP Training section.



Once logged in on Humana MarketPoint University, you will access your assigned Certification or Recertification training through the alert banner on the homepage. You can also navigate to this by selecting View All under the Certifications & Courses section. From the Assigned Training section, you will Enroll or Launch the course to access the content in the course outline.



Accessing NABIP and Transferring NABIP Scores

Work through the first few courses modules in the outline. Upon completing the AHIP/NABIP Pre-Training Attestation, both of those options will become active in the outline .

Click on the “NABIP-Medicare/FWA Training” link; a new window will display.

Before clicking the NABIP link, make sure you are logged out of NABIP and that pop-up blockers are turned off.

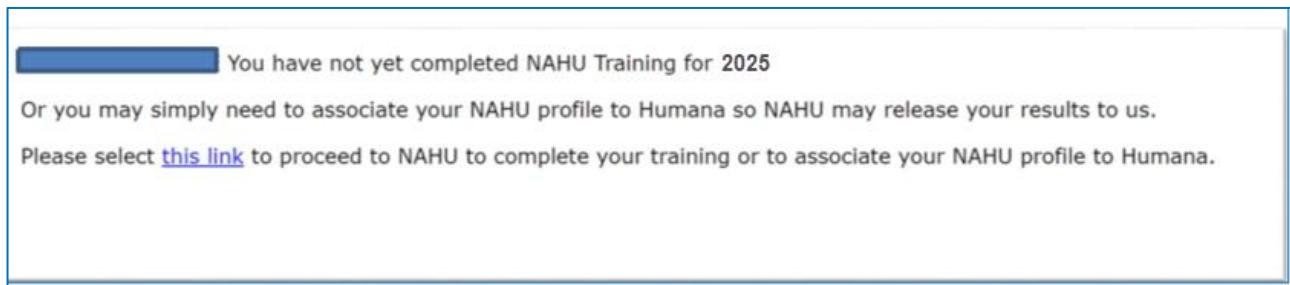
First-time NABIP User: You will need to complete the registration process, which requires you to enter your National Producer Number (NPN).

You will only need to register on the NABIP site one time. If you leave and come back, just enter your NABIP login credentials. Returning Agents will log in using their NABIP login credentials.

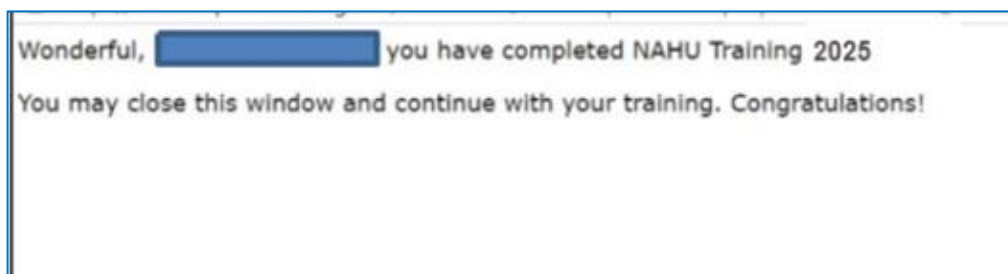
Outline	Overview	Downloads
Title		
Welcome to Humana’s MAPD and PDP Certification		
Welcome to Humana’s MAPD/PDP Certification		✓
AHIP or NABIP:		
Please select either AHIP or NABIP below. After achieving a PASSING SCORE in AHIP or NABIP and completing the Post-Completion Attestation for that option, you may proceed to the Sales and Marketing Compliance section in the course.		
Introduction to the AHIP/NABIP Medicare Training		✓
Score N/A		
AHIP/NABIP Pre-Training Attestation		✓
Score N/A		
2025 AHIP - Medicare/FWA Training (Please enter your NPN as your AHIP Username)		<input type="radio"/>
Score N/A		
AHIP Post-Completion Attestation		<input type="radio"/>
Score N/A		
2025 NABIP - Medicare/FWA Training (for agents who prefer NOT to complete AHIP)		<input type="radio"/>
Score N/A		
NABIP Post-Completion Attestation		<input type="radio"/>
Score N/A		

Looking for NABIP Scores

Once signed into NABIP, the system will look to see if the current plan year course has been successfully completed within six attempts (even if completed outside of Humana).



If NABIP is already complete, the test score will automatically be sent to Humana and the following message will be received:

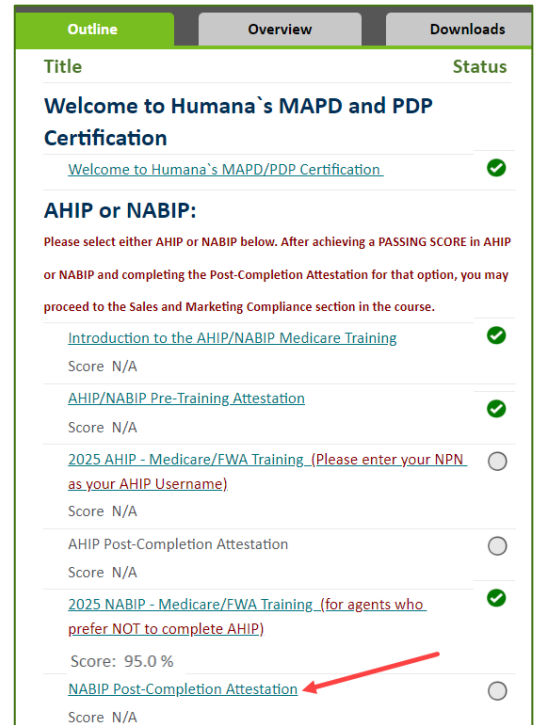
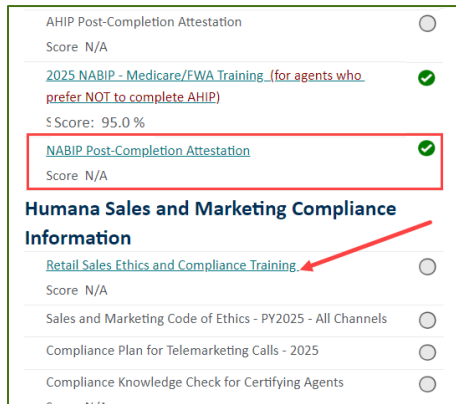


Accessing NABIP and Transferring NABIP Scores

When you return to the course outline on HMU, your NABIP score will be displayed, and the next course content will be active for you to continue with the training (you may need to refresh the screen).

You MUST attest to completing the NABIP Training on your own without any assistance before you may proceed with completing the remaining course elements.

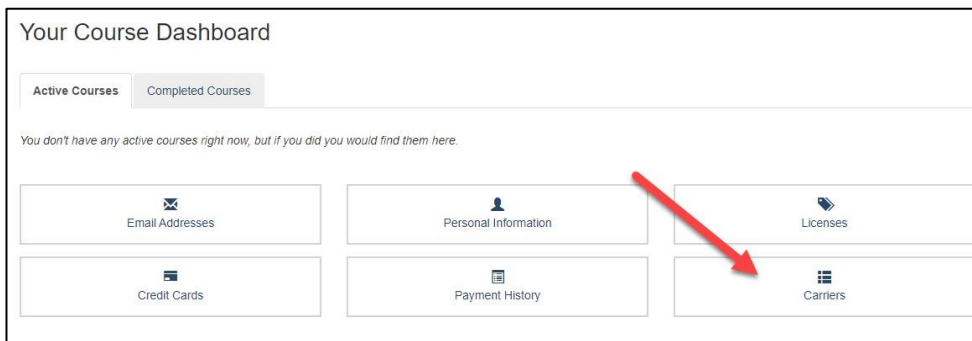
Once the Attestation is completed, the first module under the Sales and Marketing Section will activate and allow you to proceed with completed the Certification or Recertification course.



Troubleshooting: If NABIP is already completed, but the score is not transferring

If you have successfully completed NABIP for the current plan year by passing the exam within six (6) test attempts but the score is not transferring, you **will NOT be required** to retake the training. Score transfer is dependent on the NPN and having Humana listed as an assigned carrier. Check to make sure the NPN is entered correctly on your NABIP profile, and that Humana is listed as a carrier.

Checking the carriers associated to your NABIP profile can be done from My Accounts - My Certificates, CEs and Carriers - Your Course Dashboard.



If all the information is correct but the score will not transfer, please email MarketPointTraining@humana.com with your full name and SAN number. **Please allow one business day for the MarketPoint Training Team to transfer the score.**

Accessing NABIP and Transferring NABIP Scores

If NABIP has not yet been completed, you will be redirected to the NABIP website.

- *Already have an NABIP account?* Login using your NABIP login credentials.
- *New to NABIP?* Once the course is added to your **Cart**, you will then need to **Create a New Account**.

NOTE - Once the account is created, you will need to click on the **Cart** icon again to review and continue enroll in the Medicare training.

You will need to “purchase the course” by adding it to the cart and completing the checkout process. The discounted rate for purchasing NABIP Medicare Certification Training through Humana is \$90 unless the agency offers a fee waiver (contact your agency to inquire if a fee waiver applies).

Media	Item Name	Quantity	Price	Ext Price	Delete
Medicare Certification	2022 Medicare, Medicare Advantage and Compliance Requirements - Price	1	\$90.00	\$90.00	
			Sub-Total:	\$90.00	
			Estimated Tax:	\$0.00	
			Total:	\$90.00	

The NABIP Medicare training consists of 3 training sections and 1 test section. Upon completion of the first three sections, you will be able to take the final exam. Upon launching or starting the test, you will be prompted to enter your contact information, National Producer Number (NPN) and select Humana as a carrier.

NOTE: With each test attempt, you are required to review your contact information, National Producer Number (NPN) and carrier selections. You will have six attempts to pass the test with a score of 85%

Item	Item Name	Delivery Type	Purchase Date	Status
1	Medicare, Medicare Advantage and Compliance Requirements: Unit 1	Self-Paced Learning Module	Jun 08, 2021	INCOMPLETE
2	Medicare, Medicare Advantage and Compliance Requirements: Unit 2	Self-Paced Learning Module	Jun 08, 2021	INCOMPLETE
3	Medicare, Medicare Advantage and Compliance Requirements: Unit 3	Self-Paced Learning Module	Jun 08, 2021	INCOMPLETE
4	Carrier Test 2021 Medicare, Medicare Advantage and Compliance Requirements Final Exam	Final Exam	Jun 08, 2021	INCOMPLETE

Accessing NABIP and Transferring NABIP Scores

When all four sections show a green “complete”, you have completed the NABIP Medicare Training portion of your certification. Now click the RED X in the upper right corner to logout of the NABIP site and return to HMU to complete your course enrollment.

2022 Medicare, Medicare Advantage and Compliance Requirements			
1	Medicare, Medicare Advantage and Compliance Requirements: Unit 1	Delivery Type: Self-Paced Learning Module	Purchase Date: May 26, 2021 COMPLETE (05/26/2021)
2	Medicare, Medicare Advantage and Compliance Requirements: Unit 2	Delivery Type: Self-Paced Learning Module	Purchase Date: May 26, 2021 COMPLETE (05/26/2021)
3	Medicare, Medicare Advantage and Compliance Requirements: Unit 3	Delivery Type: Self-Paced Learning Module	Purchase Date: May 26, 2021 COMPLETE (05/26/2021)
4	Carrier Test 2021 Medicare, Medicare Advantage and Compliance Requirements Final Exam	Delivery Type: Final Exam	Purchase Date: May 26, 2021 COMPLETE (05/26/2021)

Click the Return button in lower left corner of the HMU browser window to return to your course outline.

Once your score is received, you will proceed with completing the Humana Certification or Recertification coursework! Please be sure all of the content in the course outline is completed to ensure your Certifications are processed.

If your score did not transfer, simply click the NABIP link again for HMU to check for your score and pull it over.

If you are still not able to transfer your score after following these steps, or need any other assistance, please contact Humana Agent Support at 1-800-309-3163.

Outline	Overview	Downloads
Title		Status
Welcome to Humana’s MAPD and PDP Certification		
Welcome to Humana’s MAPD/PDP Certification		✓
AHIP or NABIP:		
Please select either AHIP or NABIP below. After achieving a PASSING SCORE in AHIP or NABIP and completing the Post-Completion Attestation for that option, you may proceed to the Sales and Marketing Compliance section in the course.		
Introduction to the AHIP/NABIP Medicare Training		✓
Score: N/A		
AHIP/NABIP Pre-Training Attestation		✓
Score: N/A		
2025 AHIP - Medicare/FWA Training (Please enter your NPN as your AHIP Username)		○
Score: N/A		
AHIP Post-Completion Attestation		○
Score: N/A		
2025 NABIP - Medicare/FWA Training (for agents who prefer NOT to complete AHIP)		✓
Score: 95.0 %		
NABIP Post-Completion Attestation		○
Score: N/A		

WINNING TIPS:

- NABIP’s passing score is **85%** within 6 attempts. If NABIP was completed beyond the allotted 6 attempts, the score will not transfer. Agents will be notified of Humana’s policy and will be shown their first three test attempt scores.
- The initial test registration for NABIP grants a total of 6 test attempts.
- If you have been logged into the Humana MarketPoint University for a long time, it may time out. Click the NABIP link again from the course outline and HMU will pull your NABIP score over to the courses enrollment on HMU.
- If you are not able to transfer your score after following these steps, or need any other assistance, please contact **Humana Agent Support at 1-800-309-3163**.