

PURPOSE: This job aid will assist agents with accessing AHIP from Humana MarketPoint University (HMU) and transferring their AHIP scores to the Humana Certification or Recertification course enrollment.

How to Access AHIP and Transfer Your AHIP Score to Humana

To transfer an AHIP score you **must** be enrolled in a Humana Certification or Recertification course located on Humana MarketPoint University. You can access Humana MarketPoint University from the **Humana Vantage Agent Portal**. The option to transfer the score will not appear until you reach the AHIP Training section.

⚠ Visit our coronavirus resources page to get	he latest information on COVID-19	9 and learn more about the r	new vaccines.		
Other Humana Sites \sim					Help Español
Humana Shop for Plans ~	Member Resources ~			I want to	Q Sign in
					The West and
Sign Link Sign hu Why your username and pet access to key coverage information as well as useful member looks and resources. If you are a dential or vision member looks and resources thromation Meethembers cons, gain here. You will be able to functionate the sign here. You will be able to functionate the sign here. You will be able to the entire	Applying for coverage? Plast your Humana Insuance enrotiment Username or Password Help Forgat your assword? Not registered? Register your account		Image: Licensing, Certification & Certification & Contracts Image: Licenses (1) Image: Certifications (5) Get Certified/Recent	□ ★ ?	

Once logged in on Humana MarketPoint University, you will access your assigned Certification or Recertification training through the top homepage alert. You can also navigate to this by selecting View All under the Certifications & Courses section. Once on the Assigned Training section, you will Enroll (or Launch) to open the course and access the training content in the course outline.

Meneu Werkome to Humana MarketPoint University JEANAI	
Search for job alds, videos, courses and more	
Required Training to Complete: 2026 Strategic Aliance and Partner Agent Initial Certification 🛛 View ->	Assigned Certification and Other Required Training
<	2026 Strategic Alliance and Partner Agent Initial Certification
	MarketPoint now offers our Partner agents 2 options for completing the annual CMS Medicare/FWA training requirements. Agents will select which option they prefer between AHIP or NABIP after enrolling in the course. Please review the introduction to the AHIP/NABIP Medicare Training content in the course for more details. Should you have any training related needs or questions, please contact ASU with the details at agentsupport@humana.com. Have a wonderful PY26 AEP!
Certifications and Events Calendar Completed Training	Training Requirement 0% Complete
Courses Find required certification, View & sign up for the latest View, save, or print your certificates	Humana 2028 Partner and Strategic Aliance Agent MAPDP Contrication - Deales - Trent -
recertification, mandatory & webinars from the official of completion for certifications and optional training enrollments here. A set of the arming & courses. Also view your individual Development team. completed content.	
View All → View All →	





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REVISED 6.25.25 TRN-REF-738a

Work through the first few modules in the outline. Upon completing the AHIP/NABIP Pre-Training Attestation, both of those options will become active in the ouline.

Click on the "AHIP-Medicare/FWA Training" link; a new window will display.

Before clicking the AHIP link, make sure you are logged out of AHIP and that pop-up blockers are turned off.

First-time AHIP User: You will need to complete the registration process, which requires you to enter your National Producer Number (NPN).

You only need to register once. If you leave and come back, just enter your NPN and AHIP password.

	3 of 23 Items Complete	
	Total Score 0%	
Outline	🞯 Overview	🕒 Downloads & Link
Title		Status
Welcome to Hu Certification	mana`s MAPD a	nd PDP
Welcome to Human	a's MAPD/PDP Certificati	ion 🕑
AHIP or NABIP:		
Please select either AHIP or	NABIP below to begin the tra	aining or to transfer over
your score. After a PASSING	SCORE for AHIP or NABIP is r	eceived, please complete
the Post-Completion Attesta	ation for that option and then	proceed to the Sales and
Marketing Compliance secti	on in the course.	
Introduction to the Score: N/A	AHIP/NABIP Medicare Tra	ining 📀
AHIP/NABIP Pre-Trai Score: 100.0 %	ining Attestation	•
2026 AHIP - Medica as your AHIP Userna Score: N/A	re/FWA Training (Please ame)	enter your NPN
AHIP Post-Completio Score: N/A	on Attestation	0
2026 NABIP - Medic prefer NOT to comp Score: N/A	are/FWA Training (for ag lete AHIP)	<u>ents who</u>

Important Reminder:

When logging in to AHIP from the Humana course outline **you must use your NPN as the Username**. The system will prompt you to enter either your email, or NPN. Humana's connection to AHIP is tied to an agent's **NPN**. Entering the NPN ensures the agent's AHIP score is transferred over to Humana without issue.

User Login			
	Username (NPN or Email)	Enter NPN here.	
	Password		
		Login	
	Forgot your use		
	Forgot your pas	sword?	

Looking for AHIP Scores

Once signed into AHIP, the system will look to see if the current plan year course has been completed successfully within six attempts (even if completed outside of Humana).

AHIP Test Cc		
+https://humanaqa.kmsihosting.com/humanaweb/ahipcompletionlookupmanual.aspx?force=1&user_id=4621 - G., —		×
Secure https://humanaqa.kmsihosting.com/humanaweb/ahipcompletionlookupmanual.aspx?force=1&us	er_id=4	621
Updating AHIP Results, this may take a few seconds		

If AHIP has already been successfully completed, the test score will *automatically transfer* over to the course enrollment on HMU and the following message will be received.

AHIP Test Course		
🚓 https://humanaqa.kmsihosting.com/humanaweb/	ahipcompletionlookupmanual02.aspx?force=1&user_id=24110 – [o x
Secure https://humanaqa.kmsihosting.com	n/humanaweb/ahipcompletionlookupmanual02.aspx?force=1&use	er_id=24
Wonderful,	has completed AHIP Training for 2026	

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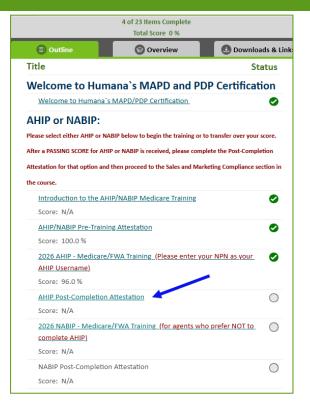


When you return to the course outline on HMU, your AHIP score will be displayed, and the next course content item will be active for you to continue with the training (you may need to refresh the screen).

You MUST attest to completing the AHIP Training on your own without any assistance before you may proceed with completing the remaining course elements.

Once the Attestation is completed, the first module under the <u>Sales and</u> <u>Marketing</u> section will activate and allow you to proceed with completing the Certification or Recertification course.

2026 AHIP - Medicare/FWA Training (Please enter your NF	PN 🥑
<u>as your AHIP Username)</u>	
Score: 96.0 %	
AHIP Post-Completion Attestation	Ø
Score: 100.0 %	
2026 NABIP - Medicare/FWA Training (for agents who	0
prefer NOT to complete AHIP)	
Score: N/A	
NABIP Post-Completion Attestation	\bigcirc
Score: N/A	Ŭ
	e
Score: N/A umana Sales and Marketing Complianc formation	e O
Score: N/A umana Sales and Marketing Compliance formation Retail Sales Ethics and Compliance Training - 2026	
Score: N/A umana Sales and Marketing Compliance formation Retail Sales Ethics and Compliance Training - 2026 Score: N/A	e 0
Score: N/A umana Sales and Marketing Compliance formation Retail Sales Ethics and Compliance Training - 2026 Score: N/A Sales and Marketing Code of Ethics - PY2026	



Troubleshooting: If AHIP is already completed, but score is not transferring

If you have successfully completed AHIP for the current plan year by passing the exam within six test attempts but the score is not transferring, you will **NOT** be required to retake the AHIP Training. The MarketPoint Training Team will be able to manually transfer over your score once we receive proof of your completion. To provide Proof of Completion if the score is not transferring, you will simply need to login on the AHIP site, navigate to your Transcripts page and capture an image showing your <u>Name</u> and <u>Final Exam</u> score on the same page (see example below) and send it to

MarketPointTraining@humana.com.

Please allow one business day for the MarketPoint Training Team to transfer the score.

Yo	ur name here						Export	table
	Name	Attempt	Start	Complete	Duration	Status	Score	Cert
ж	2021 - Module 1 - Overview of Medicare Program Basics: Choices. Eligibility, and Benefits	1	October 8, 2020	October 8, 2020	93h 01m 46s	2	45.00	-
*	2021 - Module 2 - Medicare Health Plans	1	October 8, 2020	October 9, 2020	79h 39m 16s	2	40.00	
	2021 - General Compliance	1	October 12, 2020	October 12, 2020	89h 49m 47s	8	80.00	
8	2021 - Module 3 - Medicare Part D, Prescription Drug Coverage	1	October 9, 2020	October 9, 2020	71h 26m 15s	M	35.00	-
ж	2021 - Medicare Fraud, Waste, & Abuse	1	October 12, 2020	October 12, 2020	92h 21m 34s	8	90.00	-
8	2021 - Final Exam	1	October 12, 2020	October 12, 2020	02h 19m 56s	8	96.00	
	Final Exam		1 October 2020	12, October 1 2020	2, 01h 59m 57s	8	96.00	
×	2021 - Nondiscrimination Training	1	October 12, 2020	October 12, 2020	99h 52m 50s		77.78	
ж	2021 - Module 5 - Enrolment Guidance Medicare Advantage and Part D.Plans	1	October 9, 2020	October 11, 2020	62h 16m 57s	Ø	35.00	-
ж	2021 - Module A - Marketing Medicare Advantage and Part D Plans	1	October 9, 2020	October 9, 2020	63h 17m 19s	2	32.50	
*	AHP Fraud. Waste & Abuse Training	1	October 8, 2020	October 12, 2020	282h 04m	ø		

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If AHIP has not yet been completed, you will be redirected to the AHIP website.

- Already have an AHIP account? Login using your NPN and AHIP account password.
- *New to AHIP?* Please register by clicking the **Create a New Account** button.

Medic Fraud,	are + Waste, and Abuse	
Quick Links User Guide AHIP Insurance Education AHIP Conferences AHIP Home	Onli	Waste, and Abuse (MFWA) ne Course ar 2022 begins June 21, 2021
Contact Us For Technical Support: Phone: 866.234.6909 Email: Support@AHIP InsuranceEducation.org	User Login Username (NPN or Email) Password Username (NPN or Email) Dessword Password Password Sorgot your username? Forgot your password?	Registration First time visitor? Create a New Account

Enroll in the Medicare training.

If you have not yet started AHIP, you may be prompted to pay \$125 (discounted rate for contracted Humana agents). NOTE: Career Agents employed by Humana and certain other non-career agents will not see the same e-commerce site.

Once you have completed AHIP, you will see a list of your completed AHIP coursework and Final Exam with a GREEN checkmark next to it. Below that, you will see a TRANSMIT (or Re-Transmit) link next to "HUMANA". Click it!

Click the Return button on the lower left corner of the browser window to return to your course.

	dicare Training (Recertification)
um me	aloure framing (recontinuation)
AHIP Media	care Training (Recertification)
> 📒	Part 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits
	Part 2 - Medicare Health Plans Part 3 - Medicare Part D: Prescription Drug Coverage
12 2	Part 4 - Marketing Medicare Advantage and Part D Plans
2 2	Part 5 - Enrollment Guidance Medicare Advantage and Part D Plans
2	Final Exam
AHIP Fraud	I, Waste & Abuse Training
2 2	Fraud, Waste, and Abuse
2	General Compliance
Credits	
2012/2012/2013	
Purchase	additional credits.
Certification	1
· AHIP	Medicare Certification
Completion	Transmissions
. Hum	ana (Brokers) transmitted 03/10/2017 (Re-transmit)
	ana (State Farm) transmitted 11/21/2016 (Re-transmit)
	ana (Humana Broker) transmitted 12/23/2016 (Re-transmit)

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Once your score is received, you will proceed with completing the remaining Humana Certification or Recertification coursework! Please be sure all the content in the course outline is completed to ensure your Certifications are processed.

Welcome to Humana's MAPD/PDP Certification	\checkmark
AHIP or NABIP:	
Please select either AHIP or NABIP below to begin the training or to transfer over	your score.
After a PASSING SCORE for AHIP or NABIP is received, please complete the Post-Co	mpletion
Attestation for that option and then proceed to the Sales and Marketing Complian	ce section in
the course.	
Introduction to the AHIP/NABIP Medicare Training	
	-
Score: N/A	
Score: N/A AHIP/NABIP Pre-Training Attestation	0
	0
AHIP/NABIP Pre-Training Attestation	
AHIP/NABIP Pre-Training Attestation Score: 100.0 %	О 11 12
AHIP/NABIP Pre-Training Attestation Score: 100.0 % 2026 AHIP - Medicare/FWA Training (Please enter your NPN as you AHIP Username)	0 11
AHIP/NABIP Pre-Training Attestation Score: 100.0 % 2026 AHIP - Medicare/FWA Training (Please enter your NPN as you AHIP Username)	 ✓ ✓

If your score did not transfer, simply click the AHIP link again for HMU to check for your score and pull it over.

WINNING TIPS:

- AHIP's passing score is **90%**, which Humana requires agents to achieve within 6 attempts. If AHIP was completed beyond the allotted 6 attempts, the score will not transfer. Agents will be notified of Humana's policy and will be shown their six allotted test attempt scores.
- The initial test registration will allow 3 test attempts. If an additional 3 attempts are needed, a second
 registration purchase is required <u>at the agent's expense</u>. With the purchase of the additional 3 attempts,
 you will be required to start the AHIP Medicare Training course over.
- If you have been logged into the Humana MarketPoint University for a long time, it may time out. Click the AHIP link again from the course outline and HMU will pull your AHIP score into the course. If you are not able to transfer your score after following these steps, or need any other assistance, please contact Humana Agent Support at 1-800-309-3163.

